



# MACERICH

## INDIVIDUAL RIGHTS REQUEST - DATA ACCESS, DELETION, CORRECTION, AND DECISION APPEAL

Macerich provides you the right to request access to, deletion of, or correction of any or all of your personal information which it holds or to authorize someone to act on your behalf to make such a request. Additionally, the Company provides you the right to appeal a previous Individual Rights Request decision. Please complete this form if you wish to make a data access, deletion, or correction request, or appeal a decision.

Requests will be processed within 45 calendar days upon receipt of a completed form.

### Request Type

- ☐ Access
- ☐ Deletion
- ☐ Correction
- ☐ Appeal

### Verification of Identity

We require verification of your identity to process this request. This procedure will require you to provide the following information for the purposes of verifying your identity. We will contact you via SMS/text message as part of our request validation process.

#### Personal Information of Requestor

Name

Email

Phone

Y

SMS/Text

N

Enabled

#### Personal Information of Individual/ Data Subject, if different from Requestor

Name

Email

Phone

Y

SMS/Text

N

Enabled

#### Relationship to Individual/ Data Subject

- ☐ Self
- ☐ Authorized Agent - Power of Attorney
- ☐ Authorized Agent - Signed Consent
- ☐ Parent/Guardian

*In the case of authorized agents submitting signed consent, the individual/data subject's identity must be verified through Macerich's individual requestor certification process.*

*Parents/guardians will be requested to submit a signed certification under penalty of perjury affirming their authority. Parent/guardian identities must be verified through Macerich's individual requestor certification process.*

#### Personal Information Collection Context

Identify the context by which information may have been collected:

- ☐ Business

☐ Employment

☐ Property Visitor
- ☐ Other



### Personal Data Specification - *Optional*

By default, Macerich will provide access to, deletion of, or correction of records which can be linked to the verification information provided. If your access, deletion, or correction request is related to specific pieces of information, identify them below. If Macerich may hold additional information on the identified Requestor or Individual/Data Subject, you may list the other data categories or individual data pieces below (e.g. other email addresses, mailing address, etc.). Additional verification may be required before the request can be processed.

### Appeal Declaration

If you are making an appeal of a decision regarding a previous request, please specify the basis for the petition for review below.

### Notes:

- **Request Authorization:** Submission of this request serves as certification that the information contained within it is correct and that you are authorized to make this request. Additionally, your submission authorizes Macerich to use the information provided in the processing of your request.
- **Provision of Personal Information:** The information you provide as part of this request will be used solely for the purposes of processing your request. Provision of personal data is voluntary. However, if you do not provide sufficient information, Macerich will be unable to process your request. Additional information may be requested in order to aid in the processing of your request.
- **Authorized Agents and Parent/Guardian Requestors:** If the request is made by a person other than the individual and sufficient proof of authorization cannot be provided, the request will be denied.
- **Submission:** Completed forms may be submitted by email ([Privacy@macerich.com](mailto:Privacy@macerich.com)) or through regular mail, certified mail, or other delivery service.

The Macerich Company  
401 Wilshire Blvd., Suite 700  
Santa Monica, CA 90401  
ATTN: Privacy Office

- For more information about the Macerich Individual Rights Request Process, please refer to the Macerich Privacy Policy <https://www.macerich.com/Privacy>. For questions related to an active or prior request, please contact the Macerich Privacy Office at [Privacy@macerich.com](mailto:Privacy@macerich.com) or 1-866-686-3246.