VISION STATEMENT

Welcome to Fashion Outlets of Chicago.

It is our vision and mission at Macerich to distinguish ourselves through superior performance in retail development and continuous improvement of our portfolio, to meet the changing needs of our customers and the retailers we serve. Our commitment is to furnish a well-designed, well-maintained and well-marketed retail environment, capable of maximizing traffic and sales.

We are pleased to become partners with retailers, striving for the same goals. We are ready to facilitate communication and share our expertise with you to complete your store within expected timelines.

These criteria act as a guide for the design of all work by Tenants in conjunction with the provisions of the Tenant’s lease with the Landlord. Tenants are encouraged to express their own unique design statement within the parameters of the Design Criteria as outlined in this manual.

National and regional “standard” Storefront concepts are respected to the extent that they meet the Design Criteria. However, Tenants should be aware that some concept modifications might be necessary to comply with the Center’s Criteria.

The same is true for proposed designs that are overly similar to a neighboring Tenant’s Storefront design. We wish to make the Mall as diverse and interesting as possible and enable each Tenant to make a singular statement with their design.
This page serves as a hub to the various sections included in this Criteria.

The sections in this Criteria break down the key categories of information to understand the design and construction requirements to incorporate a successful retail experience. Refer to the overviews included in the left side bar to learn more about the content included in each section.

It is the responsibility of the Tenant, its contractors, subcontractors, architects, engineers, employees, and agents to comply with terms of the Tenant Criteria, including the supplemental documents included in the Addendum.

The intent of this Criteria manual is to:

• Accelerate the leasing process by providing quick answers to questions about specific requirements.
• Establish the design expectations and technical requirements.
• Establish a coherent design by carefully curating and integrating within the Center.
• Guide the design standards.
• Answer basic questions about the design and construction process.
• Save time by minimizing design reviews.

This Criteria is an interactive document. You may tap or click the top Navigation Bar or the Side Content Bar to navigate directly to that section.
The Inline Retail Criteria provides key technical information and design requirements to ensure your store enlivens the consumer experience and interfaces with the Center.

The Tenant and the Tenant’s Architect assume the following important obligations:

- Fulfill the intent of the Criteria both in concept and in detail.
- Determine and respond to the actual physical conditions of the Tenant’s location.
- Maintain and enhance the high standards of quality established in the construction of the Center.
- Ensure the quality of execution of all design material, finish, and detail concepts in the construction of the Tenant’s improvement.
- Provide the required detail at all transitions from Tenant Storefront to neighboring Storefronts, as well as to the base building.
Tenants are encouraged to express the individuality of their brand through excellent design by forward thinking design teams.

This Design Criteria focuses on strong design details visible from the Center common areas. Focusing on a strong Storefront design enlivens the retail experience and draws customers in to shop. Macerich’s Design team is always excited to partner with Retailers in curating a unique and memorable shopping experience. Our team is available to collaborate on your intriguing Storefront designs. The DESIGN INSPIRATION section is also a great launching point to explore design concepts and methods to engage customers.

- All Tenants must engage a reputable Architect.
- Design drawings must all be reviewed and Approved by the Landlord.
- All design elements and finishes must adhere to local and national building code requirements.
The Center’s success is dependent on the creative design contributed by individual Tenants. It is vital that your Storefront design is integrated with the look and feel of the Center’s aesthetic.

The BUILDING DETAILS section includes Storefront photos for design reference.
ENTRY

Your Storefront entry is a critical design feature to create an invitation to shop. As such all stores must express the entry as an identifiable part of the storefront. The underside of the entry portal soffit shall be finished to match the storefront.

SWING DOOR ENTRY

- Swing doors should be located in a recessed vestibule a minimum of 3’ from the Storefront.
- No door swing shall project beyond the maximum allowable lease line.
- Minimum allowable door height is 9’-0”.
- All other doors are to be hinged or pivot-type doors. Doors are suggested to be the height of the glazed Storefront.
- Recessed entry flooring shall match the Center’s flooring requirements.

OPEN STOREFRONT ENTRY

- An open Storefront must also present an entry zone. Macerich will review all open Storefronts for alternate articulation and dimensional elements.
- Tenants choosing to have an open storefront are required to secure the premises after business hours with a coiling, sliding or folding security closure which complies with the following design guidelines:
  ◦ Shall be set back from the lease line a minimum of 4”.
  ◦ Shall coil overhead or coil, fold or slide horizontally to retract into pockets or enclosures to conceal from view during business hours.
  ◦ All supports, tracks, guides and operating devices must be concealed flush with adjacent Storefront finishes when closure is in the open position and be integrated into the Storefront overall design expression.
  ◦ Horizontal tracks are not allowed in the floor surface.
  ◦ Exposed locking devices or latches are not allowed. Key switches shall be concealed and mounted within the Tenant Storefront proper.
  ◦ All supports to be provided by Tenant. Suspending closures from existing building structure is not allowed.
POP-OUTS
Three dimensional pop outs in both plan and height are required for all Storefronts in all new Tenant areas.
- When storefronts are visible from the upper level, special care must be taken so the top is finished to match the Storefront design.
- Exposed conduits, raceways, access panels or equipment may NOT be visible.
- All surfaces of any visible projections must also be finished to match.
- No dust or falling debris may collect on surfaces visible from upper levels. Tenant is responsible for the upkeep of all surfaces.
- Designs may incorporate sloping tops at no less than a 3 in 12 pitch to create a debris resistant surface.

NEUTRAL PIER
- Tenant Storefronts are to abut each other, separated by a 3/4” black, recessed, C-channel reveal. Tenant under construction is responsible for the installation of the reveal between adjacent storefronts, if not currently existing. Detail is shown adjacent.

STOREFRONT CONSTRUCTION
- All storefront construction shall be self-supported from the floor and independent of the building fascia and bulkhead structure.
- Storefronts may be braced to the overhead structure within the Tenant space.
- Connections to the deck, mall mechanical, electrical, plumbing, or fire protection equipment for support is not permitted. This includes ceiling splay wires.
The Design Control Area (DCA) is the zone extended from the storefront lease line to 6’-0” inside your space, including all display windows and retail graphics, display fixtures, signs, materials, finishes, color and lighting fixtures within the area.

At Macerich, we take special interest in the DCA as an extension of the retail presentation and showcase of the store's merchandising. The intent is to convey excitement, and give the consumer a reason to shop.

Use of a professional Visual Merchandisers is highly encouraged. Design drawings shall have a display layout plan. The layout plan shall have cut sheets for fixture and/or mannequin types and include photographs of any existing Storefronts a Tenant may have that will enhance the layout plan. A rendering is required if photographs are not available.

Stores with both interior and exterior presence must activate both DCA areas. Tenants are encouraged to maintain open visibility into their Store to draw in Customers.
**DESIGN CRITERIA > DCA > REQUIREMENTS / WINDOW DISPLAYS / PROHIBITED ELEMENTS**

**DESIGN REQUIREMENTS**
- Ceiling must be a hard surface.
- Lighting fixtures must be consistent with the character of the Storefront design.
- Recess all lighting fixtures.
- A minimal profile track lighting system matching the color of the ceiling plane is allowed.
- Lighting in the DCA left on between 9:00 PM and 9:00 AM must be dimmed to a level of 25%.
- Hard bases on the walls are required, including any permitted pop out areas.

**WINDOW DISPLAYS**
Displays should be deliberate and integrated into the Storefront. Modulation of display systems and built-in architectural components will reinforce the design.
- Display cases must be adequately lit and ventilated.
- Digital monitors are permitted within 10'-0" behind glazing if integrated into the design and approved by Landlord. Coordinate with Tenant Coordinator for exterior applications and to confirm code or local requirements.

**PROHIBITED DESIGN ELEMENTS**
- Track lighting is not permitted in the DCA.
- Temporary signs for sales or clearances shall not be hung in the DCA or affixed to the glass inside or outside.
- No pegboard, slat wall or metal shelving of any kind may be placed in or extend into any part of the DCA.
- Security devices or freestanding pedestals are not permitted. They must be integrated and concealed.
- Carpet, vinyl or rubber materials of any sort will not be permitted within the DCA.
- Exposure of incandescent bulbs and/or fluorescent tubes are not allowed.
As an important aspect of presenting the Tenant’s unique brand image, finish materials are to be composed, articulated and executed in a creative and quality manner.

All materials and applied finishes on the Storefront are to be high-grade, durable, non-corrosive and code compliant. They are to be maintained by Tenant at the Tenant’s expense. All materials and finishes are subject to Landlord approval, and the inclusion of natural materials is encouraged.
GLAZING
Storefront glazing, particularly clear glazing, is a key component to establish design character and create an invitation for the customer to visit.

- A minimum of 60% of the Storefront is to be display windows with clear glass.
- Reflective glass (including extensive use of mirror) and/or tinted glass is not permitted on Storefronts or in the Storefront entry zone.
- Tinting or films applied after the glass is installed is prohibited.
- All glass shall be tempered. Glazing must be a minimum of ½” thick, and large panes of glazing must be of sufficient thickness to meet code and be properly supported.
- Tenants may be required to provide seismic clips to stabilize tall expanses of glass. Silicone sealant at glazing joints is not permitted.
- Butt-joint glazing is encouraged for show windows that in-fill larger Storefront forms. Glass shall be clear polished plate or tempered glass as required by code.
- Window mullions are required to meet all material and finish standards.
- Decorative glazing such as colored, beveled, sandblasted or etched glass may be used to create accent pattern and interest. Decorative glazing can be used as an accent, but must meet all material standards.

DECORATIVE GLASS
Decorative glass may be considered to provide a unique feature to the storefront.

- In frame-less assemblies, glass panel joint details edges must be polished, ground or chamfered. Glazing channels at corner conditions must be mitered.
- All exterior glazing units must have a solar heat gain coefficient (SHGC) of not more than 0.27 and a U-value of not more than 0.28.
- Exterior glass must be a minimum of 1” insulated, low E units 0.27 and a U-value of not more than 0.28.
WOOD

Wood material can be used for Storefront construction but must comply with all local and national code requirements.

- Applications of painted or stained wood may include window frames, decorative trim, molding and solid areas, such as decorative bulkheads. In some cases, it may be used for larger architectural elements, such as columns and entablatures.
- Wood paneling and plank construction are not acceptable unless presented in a highly imaginative concept and approved by the Landlord.
- Wood specified for interior Storefronts must be kiln dried, mill quality hardwood and must meet local flame spread requirements (Class III 76-200), as well as comply with all code requirements.
- Painted wood must have a shop quality enamel finish. Wood without a paint finish must receive a clear, preservative sealant.
- A mock-up of the materials, colors, textures, or application may be required at Landlord’s discretion.

STONE

Granite, marble, limestone, travertine, slate, adoquin and other natural stone materials may be used for Storefront applications.

Stone may be polished, unpolished, sandblasted, flamed, honed, split-face or carved.

- Natural stone must be protected against staining and discoloration by means of sealers appropriate to the material.
- Craftsman-like attention to detail is required at all connections and transitions to other materials, and we recommend utilizing metal reveals for a clean finish.
- Corner and edge details must prevent visible unfinished edges. Exposed edges must be quirk mitered, chamfered or polished to match adjacent surface finish.

PLASTER

Cement plaster (stucco) and Venetian plaster finishes may be considered for limited storefront applications.

- Apply an even texture of light dash, sand or smooth finish.
- Plaster or stucco should not be the primary Storefront material. Finishes should be used in combination with other high quality materials.
METAL

Metal panel may be used to provide alternate texture on a portion of the storefront.

- High quality is expected for all metal applications, including careful finishing and quality fastener detailing.
- Metals may include: shop-painted aluminum and steel, stainless steel, solid brass, bronze, pewter, or enamel coated steel, and may be used for hardware, trim and panels when well designed and detailed.
- The following notes on metal material details must be called out on the submitted drawing set:
  - Minimum 1/2” thick fire-rated plywood or other solid substrate is required behind all metal panels.
  - Minimum 18 gauge metal panels are required.
  - All seams between metal panels must be identified on the storefront elevation and must be properly addressed during design review process.
- The following metal surface treatments are not allowed:
  - Oil canning (resulting from light reflection on an uneven or buckled surface)
  - Scratches
  - Warps, dents, occlusions
  - Visible seams or other imperfections
  - Reveals, turn-in seams, welding or similar must be specified and detailed for approval. Metal panels will not be allowed to directly come into contact with adjacent panel or other materials.
- No visible fasteners are permitted.
- Lap joints and seams must be even, straight, and concealed when possible. Outside corners are to be mitered or continuous break shaped.
- Sealants on natural metals are required to prevent tarnishing and must be maintained by Tenant at Tenant’s expense.

LEATHER

The use of leather “tiles” for vertical application can add a level of depth and texture to the Storefront. However, these tiles should not be used at an elevation that can be reached by the general population due to the delicate finish and to prevent damage over time.

- The Landlord recommends keeping the use of leather tiles on the Storefront above 7'-0” AFF.
WALLCOVERINGS
Wallcoverings can add depth and texture to Tenant Storefronts, but need to be applied accordingly based on the durability of the product.

Vinyl, Paper, or Fabric Wallcoverings are not considered durable and are expressly prohibited in the use of Tenant Storefronts.

- Any wallcoverings located at pedestrian level (below 7’-0” AFF) must be extremely durable and rated by the manufacturer for high traffic use.
- Any wallcoverings located above pedestrian level (higher than 7’-0” AFF) must be durable and washable for maintenance purposes.
- Removable/repositionable wall coverings are not permitted for Storefront use.
- All wallcovering applications must appear seamless and be securely affixed with commercial grade adhesive rated for high traffic use covering the entire back of the product.
- All maintenance of wallcoverings is by Tenant. No peeling, bubbling, or other separation of the wallcovering from the applied substrate is permitted to remain, and is the responsibility of the Tenant to repair in a time frame deemed acceptable by the Landlord.

SOLID SURFACE
The use of large format solid surface panels can effectively mimic luxury materials in places where cost may be an issue (IE: Caesar Stone or Cambria), or to provide even, diffuse lighting elements in the storefront (IE: Lumicor or 3Form).

- All solid surface products must be rated for heavy duty commercial applications – residential quality products are not permitted.
- Joints, flat seams, and corner conditions of solid surface materials must be tight and seamless.
- All visible edges must be finished to the same level and quality as the front face of the material.
- If the body of the product is not consistent throughout, a mitered corner detail is required to keep the presentation clean.
- All corners and edges must be eased for safety purposes.
- No adhesive can be visible in the final application.
**PAINT**

- Surfaces should be maintained as an even and durable surface finish, at all times.
- Any paint application should show uniformity without evidence of touch-ups or batch variation.
- Paint should be colorfast, and well executed to prevent lap marks, brush marks, or poor coverage.
- Surfaces and materials shall be prepared and staged correctly to avoid problem conditions such as poor adhesion, sagging, chipping or flashing.
- Painted metal surfaces are not allowed.
- Painted gypsum board is not permitted on the storefront unless there is a factory applied finish of baked enamel or powder coat treatment.
- Painted MDF may be used with a finish process of 1 coat primer, 2 coats finish (sprayed and sanded between each step). Minimum thickness of the MDF is 3/4” on Storefronts.

**FAUX FINISHES**

Faux finishes may be used at the Landlord’s discretion.

- Actual samples of the faux finish must be submitted to the Landlord. Photographs of previous examples are helpful but may not be substituted for an actual sample.
- Faux finishes must be executed by a commercial artisan specializing in that medium.

**FABRICS**

- Fabrics shall be commercial grade and tested in accordance with ACT Guidelines.
- Specifics for flammability and four aspects of fabric durability: Wet & Dry Crocking, Colorfastness to Light, Physical Properties, and Abrasion are to be documented for each fabric specified and available for Landlord review if requested.

**TILE**

- Tile may be used in diverse applications and is encouraged to introduce light, texture, and graphic quality to a Storefront.
- Porcelain, ceramic, or glass tile in glazed or natural finishes may be used as accents and in limited field applications. Patterns over a large area must be sophisticated and well executed.
- Small intricate mosaic tile may be utilized for detail and accents only.
- Lapped or butt joints are not permitted. Outside cornered must be bull nose edge or special corner trim.
- Grout color should match the background color of the tile so as not to emphasise the grid.
The store interior design should emphasize your merchandise and create an exciting experience for the customer.

It is the Tenant’s responsibility to survey, capture and address all existing conditions within the space.

**LIGHTING**

Lighting can greatly contribute to the design of a Tenant’s store, by emphasizing architectural forms as well as highlighting signage, adding color and visual drama to walls and other design elements. The creative use of dramatic lighting is encouraged at entries, show windows and merchandise displays.

- Fixtures must be positioned to avoid glare directed into public areas. Do not over light.
- Wall sconces or decorative lamping may be used to cast light onto storefront forms, provided that bare bulbs are not exposed and that the finish and form of these fixtures coordinate with the overall Storefront design. Fixture cut sheets are required.
- Sconces shall be commercial grade in quality and size.
- Residential scaled sconces are not acceptable.
- Colors are subject to Landlord approval.
- 2’x2’ or 2’x4’ prismatic fluorescent lights are not allowed.
- Track lights shall be finished to match the ceiling.
- Strobe, spinner, or chase type lighting is not permitted.

**FLOORING**

- Finished flooring is required in the full premises including in the recessed entry conditions and storage areas of the store.
- Hard surface base is required in all sales areas.
- Ensure floor material is durable and non-slip.
- Carpet must be commercial grade and meet local code required fire-proof ratings.
- Exposed concrete floors must be sealed.
- Transitions between flooring and common areas must be flush.
- Tenant is responsible to mitigate any/all ADA issues and clear with the appropriate municipality.
CEILING
- Stores 800 s.f or less must have a gyp board ceiling, not an acoustic panel ceiling.
- Recessed entry conditions must have a finished soffit matching the storefront.
- Concealed light coves to highlight architectural elements are encouraged.
- Multi-level ceilings are encouraged.
- Gypsum wallboard, concealed spline, decorative patterned ceiling panels, and other "high-tech" materials are encouraged.
- Standard 24” x 48” acoustical panels are not allowed in sales areas.
- Sprinkler heads are to be fully recessed in hard or acoustical ceilings.
- All ceiling material shall be non-combustible. No combustible materials may be used above the finished ceiling.

WALLS & PARTITIONS
- Demising walls are not designed to accommodate cantilevered or eccentric loads. If Tenant plans to use a demising wall for support of shelf standards, light soffits or heavy attachments, Tenant shall reinforce the wall as required by providing additional steel studs or independent supports for the shelf standards.
- Demising walls and ceiling shall be sound insulated to achieve a minimum STC rating of 50 by Tenants who produce above 80 dB (including but not limited to music stores, arcades, etc.) The Landlord will strictly enforce all Tenants’ right to quiet enjoyment of their Leased Premises.
- Tenant shall protect fire proofed columns and braces with gypsum board, and furr as required.
- The following are required for hair salons, pet shops and all food preparation type Tenants:
  - Walls containing “wet” areas to be constructed of metal studs with water resistant ⅝” type “x” gypsum board.
  - Demising walls of pet shops shall have sheet metal installed on studs, behind drywall, up 3'-0" from floor.
- When Tenant chooses not to install a ceiling within Tenant’s stockroom, Tenant shall extend the partition separating the stockroom from other areas of the store, to the underside of the structure above in order to isolate the stockroom from the sales area attic space. Tenant to verify if this is allowed by code.
- Metal or plastic laminate inserts are required for slatwall. No visible substrate at slats.
- Recessed wall standards are permitted.
- No open shelving with visible brackets or surface mounted systems are allowed.
EGRESS / SERVICE DOORS

- All secondary exit doors shall be backset so that the door does not swing into the corridor, or exit passageway.
- Doors entering a common exit passageway or corridor shall be labeled with the Tenant name and space number.

RESTROOM

- 3” Floor drain and cleanout are required.
- Each restroom must have an exhaust system.
- A waterproof membrane beneath the finish floor surface up to a height of 4” along all walls is required.
- Floor finishes in toilet rooms shall be ceramic tile with a coved 6” base. Tenant is required to provide a waterproof membrane beneath the finish floor surface up to a height of 4” along all walls.
- Toilet room walls and ceiling shall be constructed of metal studs with water-resistant ⅝” type “x” gyp board.
- A water shut-off valve is required at eye level.
**Storefront signs are vital to the successful function of the Center.**

The goal of this Criteria is to produce a colorful collage of signage that tastefully informs, delights, and stimulates the shopper.

All sign materials must be consistent with the design theme, enhancing the storefront and evoking a positive retail image.

Due to the variety of architectural treatments within the Center, each Storefront sign will be carefully considered in relationship to its particular location. What may be appropriate in one location may not work in another. Each proposed sign will be evaluated on its originality and compatibility with neighboring signs, and its overall image within the Shopping Center.

The Landlord reserves the right to disapprove any sign design that is not compatible with these criteria and the aesthetics of the Shopping Center.

This Criteria is intended to harmonize with the leasing documents. It is the responsibility of the Tenant to forward a copy of these Criteria to their architect, contractor and various consultants.

No deviation from the enclosed Criteria requirements will be accepted without prior written approval from Macerich.

Signage design and construction must be code compliant.
Your primary sign is an opportunity to express your Brand’s identity and individuality at the entry portal of your store.

The following sign types are encouraged as design options for your primary signage:

- **REVERSE CHANNEL (HALO LETTERS)** minimum of 3” deep and projected from the background.
- **INTERNALLY ILLUMINATED** sign housings having unique shapes with letters routed out and formed letters protruding beyond the routed out letter.
- **EDGE-LIT, SANDBLASTED GLASS** with a continuous light source.
- **CAST METAL LETTERS** raised or flush with the fascia surface.
- **GOLD LEAF** on glass or stone.
- **SILK-SCREENED** glass or metal panels.
- **INDIRECT ILLUMINATION** on non-internally illuminated signs (artisan type panel signs).
SIGN CONTENT

- Sign wording is limited to the Tenant’s trade name and shall not include specification of merchandise sold or services rendered, regardless of the Tenant’s legal name. Corporate crests, logos or insignia may be acceptable pending the Landlord’s approval and provided they are part of the Tenant’s name.

SIGN DESIGN ELEMENTS

- All primary Storefront signs must be illuminated. External illumination designs are subject to Landlord approval.
- Imaginative signs utilizing a variety of materials are encouraged. Adaptation of current sign practices may be necessary in order to comply with these criteria.
- Backlit components must be contained wholly within the depth of the letter. Maximum brightness may not exceed one hundred (100) foot-candles.
SIGN CRITERIA > PRIMARY SIGNAGE > PLACEMENT / DIMENSIONS / CONSTRUCTION

SIGN PLACEMENT

- One sign is permitted per store frontage unless additional signage is approved by Tenant Coordinator. Tenants occupying corner spaces may utilize one sign per elevation with a maximum of two (2) signs, or one sign on a diagonal corner. For unusually long tenant Storefronts, more than one sign may be allowed, with Landlord approval.
- Bottom of sign to be at 9'-0" A.F.F. minimum.

SIGN DIMENSIONS

- Signs shall be designed as an integral part of the storefront, with letter size and location proportional to the overall storefront design, and in compliance with the Design Criteria.
- Letter size: must be proportional. Max allowed for height of letter is 13% of overall storefront height. Example - a storefront that is 12'-0" in height will be allowed to have a maximum letter height of 18.72".
- Letter dimensions of greater proportions may be considered if, in the Landlord’s opinion, the sign design is of exceptional merit and architectural quality.

SIGN CONSTRUCTION/INSTALLATION

- All Storefront signage and lighting, both interior and exterior, are required to be on a separate circuit and controlled by a time clock. Storefront signage and lighting are required to be on during operating hours and off during non-operating hours. This includes exterior building Storefront signage.
- Electrical raceways are not to be visible.
- High quality fabrications are required. Hum, flickers and light leaks are not permitted. Attachment devices, bolts, clips, threaded rods, fasteners, tubes, raceways, conduit, and other mechanisms are to be concealed. All labels must be away from public view. Signs must comply with all codes and regulations, must bear the UL label, and must have current sign permits.
- Tenant may use Landlord bulkhead for lateral bracing only.
- Threaded rods or anchor bolts shall be used to mount sign letters spaced out from background pane. Angle clips attached to letter sides will not be permitted. All bolts, fastenings, and clips shall be of hot-dipped galvanized iron, stainless steel, aluminum, brass or bronze, and no black iron materials of any type shall be permitted.
- Advertising placards, banners, pennants, names, insignia, trade-marks and other descriptive material may not be attached to the storefront or glazing.
- Visible weep holes are not permitted.
- Any existing holes from previous Tenant signage must be patched and painted.
In addition to the Primary Sign, all signage visible from the exterior of the store are considered Tenant Signs. These do not include messages used to advertise products, sales, or special events. Several various Secondary Signs are allowed at the Center and detailed in this section.

The following general Secondary Sign requirements must be met by all Sign varieties:

**GENERAL**
- Signs must be kept within the lease line.
- Signs must be in proportion to the overall storefront and composition.

**MESSAGING**
- Trade name and/or logo only, are allowed.
- No taglines may be incorporated.
- Established logos will be allowed and will be counted in the overall area calculations.
Secondary signage types and their requirements include:

**STOREFRONT WINDOW SIGNS**
If the Tenant wishes to provide additional Tenant identity, it is to be located at the pedestrian level on the inside face of the Storefront glass.

- Glazing signs are to be translucent (similar to frosted glass), reverse-reading and applied directly to the interior of the glass surface.
- Tenant graphics on Storefront glass shall be computer cut fat vinyl graphics (text/letter/logos)
- Maximum allowable area of signage is subject to Landlord’s review and approval.
- Tenant graphics/logo will be limited to a maximum of three (3”) inches in height.

**THRESHOLD SIGNS**
In addition to Storefront signs, Tenants are encouraged to incorporate signs into their entry way flooring. Landlord will review threshold signs on an individual basis.

- Threshold signs are to be graphics comprised of logos, crests and accent.
- Finish is to be flush with adjacent materials and consistent with entry flooring quality.
- Recommended materials are wood, tile, stone, metal and terrazzo inlays.
- Threshold signs are not to extend beyond their lease line into the Center.
AWNINGS

Some Tenant Storefront designs include projected awnings. Landlord will review awnings and their signage on an individual basis.

- Glass or metal are the preferred materials of choice, although fabric awnings will be considered.
- Awning signage may be considered as the main Tenant’s identification at the sole discretion of the Landlord in the interior of the Mall only.
- Signage may occur on the valence of the awning and may be painted or silk screened in a contrasting color.
- Logos shall be silk-screened and submitted with awning and sign drawings. Size of the logo shall be proportionate to the overall width of the awning and subject to Landlord’s approval.
- The lowest point of the awning or shade shall be a minimum of eight feet (8’-0”) above the finished floor. It is the designer’s responsibility to ensure that awnings conform to all applicable codes.
- Materials such as Pana-flex, plastic or other vinyl materials shall not be permitted.
- Awnings shall be cleared and maintained in good condition at the sole expense of the Tenant
- Wording on awnings is limited to Tenant’s DBA only.

BLADE SIGNS

- Blade signs are not permitted.
PROHIBITED SIGNS AND MATERIALS

The following sign types and materials are not permitted:

- Internally illuminated plexi-faced channel letters.
- Vacuum-formed or injection-molded plastic signs.
- Cabinet or standard “can type” signs with illuminated translucent backgrounds and silhouetted letters.
- Exposed skeleton neon applied directly to fascia element.
- Temporary or ‘sales’ signs attached to Storefront.
- Freestanding tripod signs.
- Flashing, scintillating, moving, sequencing, audible or odor producing signs.
- Paper, cardboard and Styrofoam signs.
- Credit card and advertising placards, decals, stickers or trademarks.
- Manufacturer labels.
- Carpet or rubber entry mat signs.
- Internally illuminated awnings.
- Signs employing un-edged or uncapped plastic logos or letters with no returns and exposed fastenings.
- No simulated materials (IE: wood grained plastic laminates, Zolatone etc.) or wall covering permitted.
- Signs painted on Storefront.
- No radioactive material shall be allowed to be used or installed as part of any Tenant construction scope of work. Furthermore, no radioactive signs such as Tritium exit signs shall be allowed in our Shopping Centers.
The Inline Technical Criteria provides buildings details and design requirements for the Center’s technical systems.

It is the Tenant’s responsibility to verify existing conditions and comply with all applicable codes and standards for technical systems.

Tenants are required to adhere to the full Criteria during their design and construction.
POWER SOURCE / METER

PROVIDED POWER SOURCE
Tenant shell spaces typically provide an empty conduit to a main power source. The main power source available for Tenant connections will typically be 120/208v, 3 phase, 4 wire available from the nearest electrical room. 277/480v service may be available for larger Tenants with full service restaurants.

The Landlord may provide temporary electrical service to the Tenant, during construction. The charge for this temporary power will be paid by the Tenant as per the Tenant Construction Rules and Regulations. Temporary wiring needed to work in the space should be connected to the Tenant’s electrical service and not common area outlets.

I. TENANT REQUIREMENTS
Tenants are required to meet the following requirements related to connecting to their power source:

- FEEDERS to the tenant space are the Tenant's responsibility, installation of a dry type transformer, panels and complete distribution throughout their space.
- UTILITY COMPANY ARRANGEMENT is a Tenant responsibility to arrange for electrical service and meter at Tenant’s expense.
- LARGER CONDUIT, if required, is a Tenant responsibility to install from the power source to the demised premises.

METER DETAILS
Electrical use is sub-metered and charged by the Landlord. However, check with your Tenant Coordinator as some parts of the Center are not sub-metered. If a space is not sub-metered, it is the Tenant’s responsibility to contact the Utility company for meter installation.

I. ELECTRIC METER REQUIREMENTS
- REVENUE GRADE meters are required.
- DISPLAY must be at least 6-digits.
- METER MUST READ demand (kW) and usage (kWh).
- METER MUST CAPTURE the electric usage of the entire Tenant space, including HVAC units. If this is not possible, then it must be noted.
- METERS WITH CT must note if a multiplier is required and what the multiplier is on the face of the meter.

II. EXISTING METERS
If there is an existing electric sub-meter in the Tenant’s space:

- RECOMMISSIONING the meter is the Tenant’s responsibility to ensure proper installation and functionality or;
- NEW METER may be installed by the mall required vendor, and will be at the Tenant’s sole cost.
SYSTEM REQUIREMENTS

- The Tenant’s designers are responsible for verifying the system size and configuration from plans and in the field. All costs to increase wire, service, or distribution equipment sizes, whether within the Premises or not shall be paid by the Tenant.

- Materials, products, equipment, components, systems and methods shall be new and be identified by Underwriter’s Laboratories, Inc. as suitable for the purpose, and shall meet the requirements of the National Electrical Code, IEEE Gray Book and of local authorities having jurisdiction. Materials, products and equipment, including components thereof, shall be sized and installed in conformity with the requirements of other recognized standards, such as ASTM, IEEE, IPCEA, NFPA and NEMA, where the requirements of such standards are more stringent than those cited above.

- All service equipment (including but not limited to distribution centers, circuit breakers, switches, transformers, etc.) must be sized per N.E.C. requirements. All step-down transformers must be covered with an angled hood/cap.

- All conductors shall be soft-drawn annealed copper. Minimum size shall be #12 for power wiring and #14 for control wiring. Wire shall be 600 volts insulated, NEC type THW, or THHN/THWN. All power wiring shall be run generally in rigid conduit or EMT. MC cable is permitted for lighting and convenience receptacles when located in concealed ceilings or walls where permitted. Flexible conduit is permitted only for final connection to motors. Control wiring can be plenum rated, where permitted, or shall be installed in conduit.

- Tenant distribution and lighting panel boards shall be of the three phase, four wire distributed phasing type. Tenant’s circuiting shall be arranged to present, as nearly as possible, an evenly balanced load on all phases. Panelboards shall be circuit breaker type. All circuit breakers shall have Amperage Interrupting Capacity (AIC) at least 10% greater than the available fault current at the breaker location, as calculated by the Tenant’s engineer. AIC shall be stated on the Tenant’s panel board schedule.

- All electrical work shall be installed to be readily accessible for operating, servicing, maintaining, and repairing. All conduit shall be concealed where possible. Exposed conduit shall be in straight lines parallel with or at right angles to, column lines or beams and separated by at least 3 inches from water lines whenever they run alongside or across such lines. Hangers shall be fastened to steel, concrete, or masonry, but not to piping. Hangers and support systems are an integral part of the visual environment. All hangers and supports exposed to public view must be shown in detail on plans submitted to Landlord for approval of appearance. All hangers must be uniformly spaced and neatly installed with no excess material beyond what is required for the support function. Select accessories and hardware with a smooth, neat finished appearance. Paint all exposed conduit hangers to match the adjacent finishes.

- Grounding shall consist of copper conductors in conduit with bolted connections. Grounding and bonding shall comply with NEC and IEEE Green Book. All metallic raceways shall be grounded.

- All interior and exterior (exterior only where permitted) Tenant signs are to be powered by the Tenant panel. Routing of electrical conduit from the panel to a junction box at the Tenant sign shall be concealed and approved by the Landlord in advance.

- Manual motor starters with overload protection may be used for fractional horsepower motors. Three-phase starters shall be provided with overload and under voltage protection in each phase. Combination starters, when used, shall contain fusible switches.

- Tenant’s engineer shall refer to Tenant Design Criteria, for specific light fixture and signage lighting requirements. Fluorescent fixtures, where permitted, shall be either rapid start or slimline T8, T5 or compact lamps. All ballasts for fluorescent lamps shall be the electronic high efficiency type with maximum 20% total harmonic distortion fed back into line. Preheat and/or trigger start fixtures shall be used only in special applications requiring lamps less than four feet in length. Provide minimum lighting levels required by Health Department and other agencies.

- Motors shall be designed to latest NEMA Standards.

- The Tenant’s estimated maximum demand load shall be based on the summation of:
  - 125% of the largest HVAC load, plus 100% of the remaining air conditioning and ventilation load (the greater load of cooling or heating); plus
  - The percentage of the connected load for kitchen equipment, including refrigerators, freezers, etc.; in accordance with the NEC, plus
  - 100% of the connected load for instantaneous electric water heaters and 125% for tank type electric water heaters, plus
  - 100% of connected lighting load (based on fixture wattage for incandescent lamps and watts input to the ballast for fluorescent lamps), plus
  - 65% of the connected load of all kitchen appliances in food preparation spaces.
  - 100 % of illuminated signs, base equipment connected load on nameplate.
  - Receptacles per NEC.
  - 100% of all other loads not listed above.

- Load data indicated above shall be listed on the Tenant electrical plans or elsewhere in submissions to Landlord.

- Tenant shall provide fire alarm notification and imitating devices and associated cabling, power supplies, amplifiers, etc., as required per state and local codes and connect to the Mall’s emergency voice/alarm system. Food Service and other Tenants shall hire the Landlord’s required fire alarm contractor to design and install the Tenant’s system and tie-in to the Landlord’s main panel.

- Tenant must install a local annunciator at the NAC panel located in their space.
DATA AND COMMUNICATIONS – INSTALL AND PROVIDER REQUIREMENTS

Telecommunications service is provided and administered throughout the Center by Granite Grid. The service includes a dedicated concierge customer service representative for each Tenant, high-bandwidth service (tailored to suit Tenant demand), centrally coordinated installations, moves and repairs.

- **ACCOUNT SETUP AND SERVICE INSTALLATION** is the Tenant responsibility to coordinate directly through Granite Grid. Other data providers are not permitted at this property as they do not have an access agreement in place.

- **TELEPHONE DEMARC WORK** must be performed by Landlord’s approved telephone subcontractor.

- **TELEPHONE SERVICE** is the Tenant responsibility to contact the local Telephone Company and install within their premises.

LIGHTING – SYSTEM REQUIREMENTS

- **LIGHTING IN TENANT SPACE** is the Tenant’s responsibility. The Tenant will not install any lighting outside the Tenant’s space with the exception of Mall required standard lighting at back doors. These fixtures shall be photo cell controlled.

- **LIGHTING SCHEDULE** is required for review in conjunction with a reflected ceiling plan.

- **TIME CLOCK** is required to control display window lighting and be on during the hours the Shopping Center is open.

- **DISPLAY WINDOW LIGHTING** at the ceiling must be glare-free and at approved levels at the storefront glass line and not hang down below the top of storefront glass.

- **RECESSED INCANDESCENT DOWN LIGHTS** are permitted.

- **DECORATIVE LIGHTING FIXTURES** for storefront illumination, such as luminous ceilings, chandeliers, pendant or wall units or clear type glitter strips are permitted if approved by Landlord. No strobe, spinner or chase type lighting shall be used.

- **CODE REQUIRED LIGHTING** such as exit, emergency and night lights must be provided throughout.

- **SALES AREA FLUORESCENT LIGHTING** must be recessed and must use metal parabolic louver type lenses with a minimum of 18 cell configuration for a standard 2’ x 2’ fixture. Bare lamp fluorescent or fluorescent fixtures with acrylic prismatic lenses may be used only in concealed areas or stock rooms.

- **TRACK LIGHTING** may be used if the track is painted to match the ceiling color.

- **LIGHTING CONTROL SYSTEM** is the Tenant responsibility, including connection to the Building Management system and connection to the Fire Alarm system.
SPRINKLER SYSTEM REQUIREMENTS

All other Tenant spaces are served by an existing shell fire sprinkler system in as-is condition with respect to modifications made by previous Tenants. Field verification of the existing piping configuration is the responsibility of the Tenant. Any modifications done after the date of possession, to the fire sprinkler system, are the Tenant’s responsibility and must be performed by the Landlord’s preferred/required fire sprinkler contractor.

- Work shall comply with the national fire codes as published by the National Fire Protection Association, state, and local codes.
- All materials shall be UL listed and approved for use in fire protection installation by authorities, agencies, codes, and standards of the governing agencies.
- Sprinkler heads in all finished areas shall be semi-recessed or recessed quick response type.
- Sprinkler piping in finished areas shall be concealed above the ceilings.
- Pipe hangers and spacing shall conform to NFPA #13.
- Heads must be placed under any obstructions exceeding four feet in length or width.
- No obstruction or storage is permitted less than 18 inches from any head.
- All modification to fire sprinkler must be performed by Landlord approved fire sprinkler contractor.

EGRESS REQUIREMENTS

- ALLOWED UTILITIES in exit passageways are limited to; Electrical wiring (no higher than 480 volts phase-to-phase and 277 volts phase to-neutral) in electrical conduit, Low-voltage wiring (security, music, telephone, data, etc.), enclosed junction boxes, Fire alarm equipment and wiring, Noncombustible piping, and Mechanical ductwork.
- PROHIBITED UTILITIES in exit passageways include; Electrical equipment such as panels, switchgear, and transformers, Grease traps, and Natural Gas piping.
SYSTEM OVERVIEW
The Landlord has provided public toilet rooms located off the common area for use by customers and employees. Therefore, please note that plumbing stubs have not been provided to the Premises for some Tenant spaces. (Not required per code)

WATER METER REQUIREMENTS
Meter must be properly sized for the water flow in the space. Generally, this means the size of the meter should match the size of the water line, or the meter can be 1/4” smaller than the line. This means that if there is a 1” water line servicing the space, a properly sized meter would be 3/4” or 1”.

- **INSTALL** must be by a Landlord approved electrician.
- **VERIFICATION AND APPROVAL** of install must be obtained by the Operations Manager, or a member of the Operations staff at the property.
- **PROOF OF INSPECTION** sent to the Tenant Coordinator including:
  - Date of installation or recommissioning
  - Meter make and model
  - Picture of the meter at time of installation or recommissioning
  - Units that the meter reads in
  - Multiplier, if applicable
  - Confirmation that the meter covers whole tenant space

SYSTEM REQUIREMENTS
WATER EFFICIENCY REQUIREMENTS
- The Tenant is required to install waterless urinals in tenant restrooms when urinals are used.
- Low-Flow water closets using 1.6 GPF or less gallons per flush will be installed in all tenant spaces.
- Operation sensors and low-flow heads using 0.5 GPM or less in lavatories.

GENERAL REQUIREMENTS
- Connect to the Landlord provided stub.
- Domestic cold-water piping shall be provided by the Landlord from the meter box to a location within the ceiling of the Tenant space. Retail service size is typically 3/4”.
- Tenant working drawings must include a plumbing riser diagram for sewer and water lines, complete with all cleanouts, pipe sizes, connection to existing Landlord lines, materials and specifications, etc.
- Floor drains must be provided where required by code. All floor drains installed in toilet rooms must have acceptable means to maintain a water seal in the trap.

- Each Tenant desiring hot water shall furnish and install its own water heater, fully insulated and steel jacketed with overflow pans, as required to meet Tenant’s hot water needs. Instantaneous type water heaters are permitted.
- Flush valve toilets are permitted providing the Tenant has verified that the water line serving the Premises is sized to handle the requirements. Increasing the size of water service to the Premises must be approved by the Landlord. The cost of new water piping, meter, and increased utility deposit are Tenant costs.

PIPING REQUIREMENTS
All piping systems must be compatible with the type of materials used by the utility and Landlord, and shall comply with the following requirements:
- Drainage, vent pipe and fittings for above grade use shall be hub-less cast iron with rubber sealing sleeve and stainless-steel coupling joints with stainless steel clamps and bolts. Below-grade PVC piping is acceptable.
- Water piping shall be Type L copper tubing, seamless drawn, hard copper with plain ends ASTM B88. Fittings shall be wrought or cast copper with socket ends for lead-free solder.
- Gas Piping shall be black steel pipe schedule 40 seamless with threaded connections.
- No plumbing is to be run through building chases or cut into the exterior walls.
- No plastic or PVC piping shall be run in plenum spaces.

VALVE REQUIREMENTS
- All valves for domestic water to be 125 psi test all bronze wedge gate valves or line size quarter-turn ball valves installed in the proper orientation.
- Valves for gas piping system shall be all bronze plug valves or gate valves with bronze body and stainless-steel disk.
- All valves shall be accessible for ease of operations.
- Tenant shall provide a main water shut of valve located at eye level in a wall behind a labelled access door. Locate in or near employee restroom as designated by Landlord.
PIPE HANGER REQUIREMENTS
• Pipes supported from steel structure shall be supported from steel beams and joists with approved clamps and other structural attachments.
• In areas with concrete fat slabs and concrete on metal deck, inserts, self-drilling anchors, or powder driven anchors will be allowed.
• No pipe hangers will be supported from the metal roof deck or base building utilities.
• Hangers shall not pierce piping insulation vapor barrier.
• All steel hangers, rods, beam clamps, etc. exposed to public view shall be painted to match adjacent finishes. Appearance and spacing of hangers exposed to public view, are important aspects of the final visual environment. Specific details of support methods and location of hangers must be indicated on drawings submitted to Landlord for review and are subject to Landlord's approval. All hangers must be evenly spaced and grouped as much as possible with supports for other trades to minimize visual clutter in the upper portions of all spaces exposed to public view. Support systems must be neat and workmanlike, and free of extra length of support rods below the supported member. Hardware and accessories must be selected with a smooth finished appearance for the completed support assembly. Hangers exposed to public view shall be of the clevis or trapeze type, complete with bolts, rods, and nuts. Minimum hanger rod diameter shall not be less than, and maximum spacing of supports for steel and copper horizontal piping must not be greater than, the values in the latest issue of the ASHRAE Handbooks. Cast iron pipe must be supported at least every five feet, and at every joint and fitting. Cast iron pipe branches must have hangers four-foot on center maximum. Where required to meet minimum spacing of hangers, Tenant’s plumbing contractor is responsible for installing additional intermediate structural supports.
• Provide cast brass or chrome escutcheons with setscrew, deep type, to cover sleeves or of a size to cover fitting projections. Provide escutcheons for all exposed piping through walls, floors and exposed ceiling.

ROOFTOP REQUIREMENTS
Condensate drains for roof top units shall be PVC pipe thermally insulated. Piping shall be restrained to appropriately sized Miro Industries pipe supports. Supports shall allow for movement due to thermal expansion. Piping shall discharge at area drains. The routing of the piping shall be such to avoid trip hazards on the roof.

WASTE REQUIREMENTS
Grease interceptors are provided by the landlord at one (1) central location. Tenant shall connect to existing landlord provided grease lines where indicated on shell documents.
• Interceptor shall be furnished and installed by the Tenant within the premises. Tenant shall be responsible for the proper care, cleaning, and maintenance thereof.
• The grease trap shall be designed and vented in accordance with the Plumbing Code. Tenant shall provide routine maintenance including cleaning and emptying of the grease trap and grease waste plumbing piping and any other regular maintenance on at least a quarterly basis.
• Garbage disposals are not permitted.

GAS SERVICE
Gas is available to restaurant Tenants for cooking only. The Tenant is responsible for the set up of the service account including all fees and deposits and setting of the gas meter. Landlord's approval of all routing and details is required during the Tenant plan review process. Gas piping shall be extended from the meter to the appliance(s) and/or equipment requiring connection by the Tenant.
GENERAL REQUIREMENTS

- All plans, specifications and calculations shall be prepared under the supervision of a Registered Professional Engineer holding a valid registration in the State of Illinois.

- Provide negative air pressure differentials in the construction area or other means to control the spread of construction related contaminants to adjacent occupied areas. Barricades and contaminant control must remain in place until the Tenant space is completed and ready to be occupied by Tenant.

- The Tenant’s engineer shall refer to and abide by this Fashion Outlets of Chicago MEP Design Criteria For Tenant Improvements, Tenant Handbook, Design Criteria, and the Lease for submission requirements and other guidelines set forth for the design and construction of all items in the Tenant’s Premises.

- All work shall be done in accordance with the requirements of the Illinois State Fire and Building Code, NFPA Standards, the Americans with Disabilities Act (ADA) and all applicable codes and regulations. Additionally, food service facilities must adhere to the pertinent Department of Health regulations, Sanitary Codes, and all other applicable codes. Certain code-required items are mentioned in these criteria for emphasis or example only. Identification and compliance with all applicable codes and regulations are the Tenant’s responsibility.

- The design and appearance of all light fixtures and exposed ductwork and piping which are visible from the public areas are critical to the overall visual effect and are subject to detailed review and approval by the Landlord.

- All piping and ductwork is to be installed as high as reasonably possible and run parallel to the structure. Landlord’s structural engineer, at Tenant’s expense, prior to the start of any work must approve all holes through structural members or slabs.

- All openings through structurally supported slabs must be core-bored, sleeved, grouted, sealed and made water and fireproof. Sleeves, except for water closets, janitor sinks and floor drains, must extend at least two inches (2”) above the finished floor. Landlord must approve the location of all floor openings in writing. Waterproofing must be inspected and approved by the Landlord before any flooring material is installed. The Tenant is responsible for taking whatever measures are necessary (including but not limited to those measures prescribed by the Landlord in the exercise of his reasonable judgment) to assure that core-boring will not damage Landlord’s structure, conduits, etc. The costs of such tests or repair of any damage will be borne by the Tenant.

- Tenant’s design must accommodate air transfer of 100% of the make-up air supplied to the space. This transfer is to be accomplished through openings between glass panels and under and around glass doors. No louvers or grilles are to be installed in the storefronts for these purposes. Please show engineering calculations to verify the transfer is at 500 fpm velocity.

- Noise and Vibration Control. All equipment installed by Tenant shall be provided with vibration isolators, sound traps, duct lining, acoustical housings, acoustical louvers and other noise and vibration control apparatus required to limit intrusion into adjacent spaces accordingly:
  - Intrusive noise levels transmitted to adjacent spaces shall not exceed NC-25 when measured in the adjacent tenants’ spaces.
  - Tenant equipment noise emitted to the exterior shall not exceed 45 dBA. At any time within the first six months of occupancy or within the first six months after installation of any new equipment which produces noise and vibration, the Landlord may request a test by an acoustical consultant of its choice to verify compliance with the above minimum acoustical requirements. Should the Tenant be in compliance, the Landlord will pay the costs of the testing. Should the Tenant not be in compliance, Tenant will pay the costs of the initial testing, shall make whatever changes are required to bring the installation into compliance, and shall pay the costs of all subsequent testing by an acoustical consultant approved by the Landlord to verify compliance.

- Landlord building field conditions may vary from those shown on the Lease Outline Drawings. The Tenant design team must verify field conditions, which may affect the design, and are encouraged to personally visit the site early in the design process.

- The Tenant shall be responsible for coordinating all Tenant work with Landlord’s work and building. In the event that Tenant’s work causes any modifications to Landlord’s work or building, the Tenant must notify the Landlord before any work is done and shall reimburse the Landlord for its direct expenses.

- In the event the Tenant is notified of any violations of codes, or ordinances, or regulations, or of its obligations hereunder, either by the jurisdictional authorities or by the Landlord, the Tenant shall correct such violations within seven (7) calendar days from the date of such notification. Should the Tenant fail to correct such violations within this period, the Landlord shall have the right to correct such violations at the Landlord’s cost plus an administrative fee and bill Tenant for same. Tenant is also responsible for any incidental expenses or damages to Landlord or to third parties resulting from its violation(s) or failure to comply with the requirements set forth herein.

- No openings for fans, vents, louvers, grilles, or other devices shall be installed in any demising partition, exterior wall, or roof without Landlord’s prior written approval. All roof openings, blocks and flashing must be done by the Landlord’s roofing contractor at the Tenant’s expense.

- In the event of any conflict between local codes or regulations and these criteria, local codes or regulations shall govern, and the matter shall be brought to the Landlord’s attention via written notice from Tenant.
HVAC DESIGN REQUIREMENTS

- Landlord shall provide and install one or more package rooftop units or split systems connected to the Tenant electrical panel. Electrical work to be done by Tenant. Reuse of existing HVAC equipment is permitted provided Tenant puts any equipment it reuses in good working order and complies with all applicable design, code, and legal requirements. ASHRAE design weather conditions Chicago, IL:
  - Summer: 91 degrees F d.b., 74 degrees F w.b. outside
  - 75 degrees F d.b. and 50% humidity indoor.
  - Winter: -6 degrees F d.b., -7.2 degrees F w.b. outside
  - 68 degrees F d.b. indoor.
- Tenant is responsible for the design of the Tenant’s HVAC system. All calculations shall be in accordance with the latest edition of the ASHRAE Handbooks, all applicable codes and regulations, and good engineering practice. All calculations shall be certified by an Illinois Registered Professional Mechanical Engineer and the results submitted to Landlord for approval.
- Design must comply with criteria.
  - Field verification of existing HVAC name plate information is the responsibility of the Tenant.
  - If Tenant decides and Landlord approves that additional package rooftop units or split systems are needed to meet the Tenant’s tonnage requirements or if existing equipment is of a condition that it may not be reused, new equipment is to be supplied and installed by the Tenant at the Tenant’s expense. Removal and disposal of old equipment is by the Tenant at the Tenant’s expense.
- Rooftop HVAC equipment shall be located directly above the Tenant Premises or as approved by the Landlord. Tenant shall install all other HVAC equipment within the Tenant’s premises including controls, ductwork, fire dampers where required, electric connections, electric duct heaters, exhaust fans, etc. and balancing. Tenant shall provide code approved access panels at all equipment for service access.
- Outside air ventilation when needed shall be provided through the roof at a point above the Tenant’s space per items 1 & 2 below. All design of the ventilation system and installation shall be by the Tenant at the Tenant’s sole expense.
  - Upper level tenants shall provide code required outside air through their own respective package rooftop units.
  - Lower level tenants shall provide code required outside air via ducted connections to landlord provided central outside air duct mains.
- Tenant’s supplemental package rooftop units or split systems shall be selected based on the cooling and heating load requirements of the space served.
- Tenant’s HVAC system shall be a stand-alone system.
- To meet exhaust requirements: Upper level tenants shall provide rooftop equipment above its space and penetrate the roof to its ceiling space. The exhaust fan and associated ductwork is provided by the Tenant.
  - Lower level tenants shall provide their own exhaust fans with ducted connections to landlord provided central toilet exhaust system.
  - Relief of any excess outside air shall be vented to a Tenant exhaust system.
  - All odorous or otherwise unacceptable air as determined by Landlord shall be removed by means of a ducted exhaust system with a centrifugal exhaust fan ducted to the outside of the building at the roof.
  - Air should not flow from the food preparation areas to dining and waiting areas or to other portions of the Landlord’s building. (for food court tenants).
- Ductwork
  - The Tenant ductwork shall be fabricated from galvanized sheet metal and be in compliance with all SMACNA Standards. All duct branches off of the main trunk line shall be installed with volume dampers to allow for proper balancing. If the dampers are located above an inaccessible ceiling, a remote operator or ceiling access panel shall be installed.
  - Flexible ductwork shall be factory insulated and shall only be used for tie-ins from the trunk line or branch duct to the air distribution devices. Flexible ductwork shall be limited to a maximum length of 6 feet.
  - Air distribution devices shall be located per the engineered drawings and to ensure proper air flow. Air distribution devices shall be of steel or aluminum construction.
  - All supply, return, and outside air ductwork shall be externally insulated, except where ductwork is internally lined, with minimum R-4.2 insulation. All joints and seams of the insulation shall be stapled and sealed.
  - Fiberglass duct is not permitted.
- Ceiling mounted fan units, piping, heaters, fans and ductwork may be attached to the Landlord’s structure, subject to the following:
  - Installation must be designed by or approved by Landlord’s structural engineer, at Tenant’s expense. Tenant shall submit equipment weights for approval.
  - Reinforcing building structure or components shall be performed by Landlord’s approved contractor at Tenant’s expense.
  - Ductwork and all other Tenant construction must be designed to clear any interior roof leaders, downspouts, sprinkler or gas lines in the space.
  - Tenant shall engage the services of a third-party certified air balance contractor to (independent of the MC) adjust and completely balance Tenant’s HVAC system. Tenant shall provide to Landlord a copy of the certified balance report, showing static pressures, fan motor RPM, motor current, supply air, outside air and exhaust quantities as part of the closeout package.
KITCHEN EXHAUST

Tenants furnish, install and maintain their own individual kitchen exhaust and make-up air systems, constructed and installed in accordance with all other applicable codes and regulations. Kitchen exhaust fans shall be located on the roof in locations designated and approved by the Landlord. All exhaust systems must be electric motor drive, connected and controlled from the Tenant’s space. Tenant shall provide conduit from Tenant space to the roof for this purpose. The routing path of the conduit must be approved by the Landlord.

Kitchen hoods shall bear evidence of UL and NSF listing. Kitchen hoods must incorporate UL listed fire damper for supply air penetrations in accordance with NFPA 96.

Hoods must be capable of removing at least 90% of the grease contained in the exhaust air. Grease removal filters shall be provided with access panels. The Tenant shall be responsible for cleaning filtration equipment on a timely basis. The hood must be designed for proper capture taking into account the type of cooking, in a manner accepted by a nationally recognized standard.

The Tenant shall furnish, install, and maintain in proper working order, a UL listed wet chemical fire extinguishing system to protect all kitchen hoods above cooking areas and, if required, extending into ductwork. Fire extinguishing system must be approved by the Landlord and meet the requirements of NFPA 96 and local codes.

Kitchen exhaust ductwork shall be installed in a fire rated shaft provided by the Tenant. Location of the shaft and roof penetrations must be approved by the Landlord at the time of the drawing review. Duct work shall be constructed of 16-gage minimum thickness carbon steel. Continuously weld all longitudinal and transverse joints. Where applicable, ducts shall be enclosed as required by NFPA 96 and local codes. Ducts need not be insulated when they are the only duct within the fire rated shaft and there is 6” clear to the shaft. When ducts serving other types of equipment are located within the same shaft, steps may be required by code to assure the fire separation between the systems. Exhaust ducts located outside the Tenant space must be enclosed in a two hour rated assembly up to the shaft.

Horizontal ducts shall be sloped and reservoirs with cleanout doors shall be provided by Tenant in accordance with the latest edition of the International Mechanical Code (IMC) at 20’ - 0” on centers, or as otherwise required by code. The bottom edge of the cleanout door shall be not less than 2 inches above the bottom of the duct. Every run shall have at least one cleanout door. Provide a cleanout door and grease drain at the base of each vertical section of the kitchen exhaust duct. Cleanout doors and frames shall be fabricated of the same gage metal as the duct. Provide 1/8 inch thick high temperature gasket, approved for use on kitchen exhaust ducts, between frame and duct and between door and frame.

Tenant hoods will operate with direct connected outside air supply from the Tenant make-up air system and the conditioned space, in conformance with all applicable codes. The direction of air flow shall always be from the common area into the Tenant space. For spaces permitting smoking, air must flow into the Tenant space across the entire area of any openings leading outside the demised premises.

Make-up air ductwork shall be fabricated from galvanized sheet metal in accordance with the standards of the Sheet Metal and Air Conditioning Contractors National Association of America, latest edition and shall be insulated with 1-1/2” fiberglass or equal. (as required by the latest edition of the applicable energy code).

Ductwork for dishwasher steam appliance and oven exhaust shall be fabricated rectangular low-pressure stainless steel or aluminum ductwork of at least 20 gage minimum thickness. Ductwork shall be properly pitched to drain to the hood connection and joints shall be fully sealed to prevent leaking.

Tenant ductwork shall be shown on the plans, coordinated with base building construction, and any code required fire dampers shall be installed at the Tenant’s expense.

Air balance of any exhaust and makeup systems shall be the responsibility of the Tenant, and Tenant shall furnish Landlord with a copy of a certified air balance report.

Tenant shall operate the exhaust and make-up system during all hours of cooking operation.
TECHNICAL CRITERIA > STRUCTURAL

DESIGN REQUIREMENTS

- SELF SUPPORTED STOREFRONTS are required. Tenant may not support the storefront from the bulkhead, fascia, or roof deck. Structural lateral bracing support for Tenant storefronts must be from the roof joists.

- ROOF DECK ATTACHMENT OR USE AS SUPPORT for fixtures and equipment is not permitted.

- HEAVY ITEMS require structural drawings if weighing 300 lbs. or more.

- JOIST REINFORCING is required for roof top equipment as well as steel support for all roof openings.
**FOOD CRITERIA CONTENT OVERVIEW**

### 2.0 Sections of Interest

- **INLINE CRITERIA**
  - Standard design, technical, and sign requirements in addition to the contents in this section.

- **DESIGN INSPIRATION**
  - Provides design inspirations for visual aesthetics.

- **BUILDING DETAILS**
  - Includes property reference photos and specific Storefront design details.

- **PROPERTY INFO**
  - Includes information on the Property’s building codes, area permitting, and required contractors.

- **SUBMITTALS**
  - Outlines requirements on how and what to compile for submittals to the Landlord for design reviews.

### 2.1 Food Court

**Details Specific Design, Signage, and Technical Requirements for Food Court Tenants.**

### 2.2 Inline Counter Service

**Details Specific Design, Signage, and Technical Requirements for Food Tenants with Common Area Facing Counter Service and Limited or No Seating.**

### 2.3 Restaurants

**Details Specific Design, Signage, and Technical Requirements for Food Tenants with Interior or Exterior Facing Restaurant Service.**

This Food Tenant Criteria is specifically tailored to highlight unique technical and design requirements for Tenant’s cooking, preparing, and selling food products.

Through the application of the Criteria guidelines, Food Tenants will produce distinctly original designs unique to their brand and the Center. These guidelines are to help maintain a consistent design quality while still allowing each Tenant to achieve a high level of expression and diversity.

The goal is to enhance the shopping experience for our Customer through the quality and artfulness of Tenant design.

This Criteria will often point to the **INLINE RETAIL CRITERIA**, as several requirements and design concepts are shared.

The Tenant’s Architect is encouraged to contact the Landlord’s Tenant Coordinator to discuss any specific design intentions prior to commencing design work. The Tenant Coordinator will strive to resolve all outstanding design issues. However, the Tenant Coordinator may, in the best interest of the Center, reject any aspect of the Tenant’s design.

If an acceptable design cannot be agreed upon, the Landlord may, at the Tenant’s expense, provide an additional concept Storefront design for consideration.
The Food Court Criteria provides key technical information and design requirements to ensure your food service enlivens the consumer experience and interfaces with the Center’s food court design.

The Tenant and the Tenant’s architect assume the following important obligations:

- Fulfill the intent of the Criteria both in concept and in detail.
- Determine and respond to the actual physical conditions of the Tenant’s location.
- Maintain and enhance the high standards of quality established in the construction of the Center.
- Ensure the quality of execution of all design material, finish, and detail concepts in the construction of the Tenant’s improvement.
- Provide the required detail at all transitions from Tenant Storefront to neighboring Storefronts, as well as to the base building.
Food Courts may include a variety of spaces that are comfortable and stylish, inviting the Customer to come, stay, eat, and enjoy.

The design of each unit, as viewed from the common area, must convey the unique character and sense of identity for each Tenant and also be compatible with the overall Architectural design of the Food Court.

The Storefront design area considers all portions of the Store that are visible to the public, in front of the full height service area partition.

Unique and unexpected storefront design will spark interest to draw in Customers.

Encouraged Storefront design traits include:

1. Use of contrast:
   a. Mixing modern and traditional design elements.
   b. Mixing neutrals with colors.
   c. Blending shiny and matte surfaces.
2. Combining patterns with solids.
3. Embracing unique craft and technology.
4. Using special features, tasteful props, and displays.

The specific design goal is to achieve Storefronts that have clean lines with smooth and polished surfaces with few intricate details and punch of color for accent; design should not be stark or cold but warm and inviting without clutter.
FOOD PREPARATION AS THEATRE
When food preparation is visible to the public, the area is required to be designed with a sense of theater.
The need for an authentic, shared, and unique experience has grown over time. Unique experiences are the opposite of one-size-fits-all approach of the “chain”. Tenants that offer a peek into the making of what they sell help include the Customer and make for an authentic experience.

FOOD DISPLAY
• Showcases must reinforce the Tenant’s image and be an integral part of the design within the counter.
• Glass must be tempered or a safety type. Plexiglas is not permitted.
• Showcases shall not exceed 14” above counter and 36” overall width. It shall not be more than 50% of the counter length and located no closer than 48” from the neutral pier.

SEATING
• Tenants shall typically not provide, place, or install any seating, carts, etc. inside or outside the lease premises.

QUEUE AREAS
• All food venues must provide a queue layout that allows for the Mall to maintain its code minimum distances for general circulation.
• Stanchions are not allowed. Other indicators for Customer directional flow will be considered.
LAYOUT

Due to the high visibility of the Customer Service Area, particular attention is given to the design review of this area. Service areas, furnishings, display cookery, food prep and cooking areas visible from the Mall common area must meet strict design standards.

- Support rooms and storage shall be concealed from public view.
- A full-height partition wall must separate the Customer Service Area and Prep Area.
- Access to the Prep Area shall be via a self-closing door or between staggered “blind walls”.
- Pass-thru windows with any Customer views into kitchen zone are not allowed.
- Landlord may require that any Storefront setback area shall have flooring compatible in quality, color and pattern to the Mall flooring material.
- All Tenant construction shall be self-supporting from the floor and structurally independent of the Mall fascia and bulkhead structure. Tenant construction may be braced horizontally/laterally to the overhead structure (not to the roof deck) within the Tenant space as depicted on Tenant plans and approved by the Landlord.

FRONT SERVICE COUNTER DESIGN

- The vertical counter face cannot be on one plane. Design must include areas that pop in and pop out to create movement. This can be achieved by recessing a small portion of the counter face by a few inches or can be more dramatic. This can also be achieved by ranging counter heights and taller vertical elements. Taller vertical elements must not block visibility.
- Counter face cannot be all one material. Must incorporate a minimum of two to three different types of material that coordinate well together.
- Vertical elements can include a plasma screen menu board or additional vertical signage.
- Tenant to specify a protective edge at the bottom of the counter.
- The form and materials used for counters shall be designed to be inviting to the public to help lure them to the space.
- The toe kick material must be a minimum of 3” behind the face of the counter.
- All Tenant build out must be contained within the lease line unless specifically noted in this Criteria.
- Counter tops must be “Corian” or similar solid surface materials, metal or stone. Tenant counter and counter tops are to be custom designed and fabricated.
- Plastic laminated countertops are prohibited.
- Maximum counter height is 3’-6”. Counter design, including heights, must comply with all accessibility guidelines enforced by national or local jurisdictions and the Americans with Disabilities Act.
- Sneeze guards shall be used above the front counters as required.
FRONT SERVICE COUNTER AND STOREFRONT MATERIALS
All finish materials must be backed by a minimum ⅝” solid surface material and may include
the following:

• Counter tops must be solid surface materials, metal or stone. Tenant counter and
counter tops are to be custom designed and fabricated.
• All stone/tile colors must be integral throughout.
• Metal panels and architectural hardware shall have a professional and durable finish.
• Color anodized, baked painted or antique finish
• Wood veneers and weathered or distressed wood (submit specification for approval)
• Resin panels such as 3-Form products
• Back-painted tempered glass panels
• Glass tiles

Finish materials shall NOT include the following materials:

• 4”x4”, 6”x6”, 12”x12” glazed tiles
• Shingles or boards
• Plastic laminate
• Faux or plastic formed brick, block or stone
• Clear anodized aluminum
• Other materials as deemed unacceptable by Landlord

COUNTER TOP ELEMENTS

• Cash registers must be recessed so that they extend no more than 9” above the counter
top.
• Condiment and utensil displays or dispensers must be fully recessed into the counter.
• Fully recessed counter-top trash receptacles (for straw wrappers, etc.) must be provided
near the condiment and utensil displays.
• Tray rails, if used shall be integrated into the counter design and be contained within
the lease line.
• Drink dispenser and other utilitarian kitchen equipment may not be placed on the front
counter.
• Employee access through the counter front is not permitted. Back counters visible to
the public must be built in units with a recessed base detail.
BACK PAINTED GLASS

Tenants are required to design and install back painted glass in the sign band area. Back painted glass must meet the following requirements:

- Each individual panel width must be symmetrical, minimum length allowed is 3'-0".
- Glass panel must extend the full length of the storefront below and cannot extend over the Landlord Neutral Pier zone.
- Top of glass must be located 3" below Landlord wood slat design.
- No gaps or reveals will be allowed between the panels. Tight joints are required.
- Tenant to provide aluminum J- molding and wood stop. J- molding must be painted to match glass panel color.
LIGHTING

Recommended lighting approaches include but are not limited to:

- Pendant fixtures that are suspended by cord, cables or chain with uplight and/or downlight components
- Recessed downlights
- Surface mounted high-tech, high quality, low profile and decorative fixtures
- Indirect ceiling cove lighting system using linear incandescent lamps, neon or florescent lamps

Unacceptable lighting approaches include but are not limited to:

- Acrylic or plastic lensed fixtures
- No bare lamps are allowed to be seen
- Surface, fluorescent fixtures
- Track light fixtures
- Strobe moving or fiber optic lights
- Floor-mounted fixtures

To create a consistent theme of lighting and appetizing color, lamp or “bulb” requirements must be adhered to as follows:

- No linear T-5, T-8 or T-12 fluorescent lamps are allowed, unless specifically installed in a ceiling cove where the lamp is not visible.
STOREFRONT CEILING

- Drop soffit ceiling design is required and does not need to cover entire area. The soffit can be used for primary signage. This soffit can project out maximum 12” past the front counter.
- Suspended ceiling of gypsum board (hard lid) is required in Customer areas.
- Tenant must provide a reflected ceiling plan indicating any and all Tenant lighting, suspended design elements and signage for Landlord approval.
- Ceiling access panels, where required must be depicted on the Tenant’s plans, approved by Landlord and be provided at Tenant’s expense.
- Allow for access to all structural mechanical, plumbing, electrical, telephone and fire protection systems including all junction boxes, switches, valves, etc. and other equipment for purposes of servicing, and maintaining this infrastructure.

ROLLING GRILLES

- Rolling grilles are not allowed.

NEUTRAL PIERS AND DEMISING WALLS

- The Customer Service Area shall address the full opening width, abutting the Neutral Walls and Neutral Knee Walls on each side of the leased space and extending full height to the Mall soft, as shown on the attached drawings.
- Decorative neutral piers separating the Tenant service counter areas shall be clad with tile per the Landlord’s finish schedule for the Food Court. No deviations or modifications to configuration or finishes are permitted.
Kitchen areas, storage, dish areas, and any other areas not visible to the public must meet the following design requirements:

**LIGHTING**

Lighting may include, but is not limited to:
- 2’ x 4’ lay-in surface-mounted fluorescent light fixtures.
- Any fixture allowed by code necessary for food preparation.

**FLOORING**

- The entire Lease Premises shall be completely and properly sealed using a ‘Dex-o-tex’ NEOBOND II Fracture Resistant Membrane Waterproofing or equal membrane type sealer approved by Landlord, prior to the installation of any finished flooring material.
- The membrane must be turned up all perimeter Storefront walls, counters and surfaces a minimum of 24”, to protect the adjacent Tenants and Mall common areas. Then, either FRP (prep area only), or tile is to be installed up to at least 4’.
- Tenant to submit detail to Landlord for approval prior to installation.
- Tenant shall furnish and install floor tile over waterproof membrane throughout the entire premises.
- The finished floor must be sloped to the Tenant installed floor drains.

Allowed flooring materials include:
- Quarry tile
- Porcelain ceramic tile

Prohibited flooring materials include:
- Vinyl
- Glazed ceramic tile
- Carpet
- Any other material deemed unsuitable by the Landlord

**CEILING**

- 2’ x 4’ drop-in panels with an approved finish shall be permitted in storage areas so long as they are not visible to the customers.

**WALLS**

- All walls in the Prep Area must be of a durable, non-porous, washable surface as required by health codes.

**EXIT DOORS**

- All exit door specifications, hardware, door handles, recess dimensions, etc. shall be per Landlord Criteria and conform to local codes and ordinances.
TENANT FINISHES TO EXTEND TO BACK SIDE OF LANDLORD NEUTRAL PIER AS INDICATED.
Sign Band Bulkhead and Light Cove by Landlord

Recessed Menu Board by Tenant

Neutral Piers by Landlord, Typical

Counter by Tenant

Tile Base by Landlord, Typical

Tenants are required to design and install back painted glass in the sign band area. Color of the back painted glass must complement tenant's own design and cannot be similar to adjacent tenant.

Back Painted Glass Detail

Drawing is for informational purposes only and is not to scale.
Extending gypsum board tight to deck above.

Monolithically attach from behind.

2" X 3" bar hangers

Red oak 2" X 2" glue & screw to vertical member.

Notched red 2" X 2".

Red oak 3" X 3" glue & screw.

Back painted glass by tenant. Refer to page 51.

3/8" styrofoam on metal stud framing.

Internally illuminated pendant sign by tenant.

Light fixture. See page 52.

PPD GP D P-4.

Blocking at storefront between stud.

Tenant lease line. See plan.

Drawing is for informational purposes only and is not to scale.
Food Court Tenant’s primary Storefront sign must be creative, imaginative and incorporated into the overall Storefront design.

- Sign must be proportional to overall elevation. Landlord will review sign size on an individual basis. Sign length must not be more than 1/3 of the overall storefront length.
- Sign must complement overall design and add visual interest.
- Sign must be mounted on the sign shelf as shown in the ELEVATIONS.
- Power must be concealed.
- 12” max letter height will be enforced.
- Back of sign must be finished.
- Sign must be internally illuminated.
- Max sign depth is 2”.

![Diagram of sign installation details](image-url)
Menu board applications must be a part of the overall store design. We strongly encourage using a graphic designer to create your boards.

**DESIGN REQUIREMENTS**

The following requirements must be used when designing your menu boards:

- Menu boards must be digital and incorporated within the back wall design.
- Plasma screens can not be surface mounted.
- All menu boards must be submitted to the Landlord for review and approval prior to start of Tenant construction.
- Professional quality drawings/renderings must be submitted for approval.
- Design shall be an integral part of the graphics and complimentary to primary signage character.
- Overall width of menu board cannot exceed 60% of overall Storefront width.
- Mounting height to be a minimum of 7'-0” to bottom of sign with maximum height of 10’-0” and held a minimum of 10” from edge of walls.
- The menu board must be non-reflective to avoid glare.

**PROHIBITED ELEMENTS**

Not permitted menu board design elements include:

- Standard factory designs.
- Standard surface-mounted box-type internally illuminated menu boards are not permitted.
FOOD COURT > TECHNICAL

Food Court Tenants must adhere to the technical requirements found in the INLINE TECHNICAL CRITERIA.

In addition to the requirements detailed in the Technical Criteria, Tenants cooking food in their space must adhere to the following:

**FUMES AND ODORS**
The following constitutes the minimum requirements for special exhaust systems which Tenant must furnish and install in the Leased Premises for the elimination of fumes and odors due to Tenant operations:

- A separate exhaust system must be provided and installed which will generate negative pressure in the Leased Premises as outlined below.
- A total negative pressure of between five and ten percent (5-10%) must be maintained during all hours that Tenant is operating its business in the Leased Premises.
- The HVAC system must be modified to provide additional make-up supply air to offset the quantity of air exhausted.
- The Tenant must have an AABC certified air balancing contractor test the completed system and verify its operation according to these specifications. A copy of the air balancing report must be submitted to the Mall General Manager for review and approval prior to opening for business.
- The combined HVAC and exhaust system per the above-noted specifications must be in operation during all hours that Tenant is operating its business in the Leased Premises.
- The combined HVAC system must be connected to the Landlord EMS by the Landlord required contractor. See the Technical Criteria section for specifics.
- Indoor tenants which will be using any type of gas, liquid or solid fuel for heating, cooking or other use, must have an active carbon monoxide detector installed. The type should be and Hardwire Interconnectable 120-Volt Carbon Monoxide Alarm with Digital Display and Battery Backup.
- Carbon dioxide detection is required if tenant has a carbon dioxide systems with 100 lbs. or more of carbon dioxide used in their beverage dispensing applications.

**ELECTRICAL**
An empty, separate meter socket will be stubbed to the Tenant premises from the Mall electrical room.

- Tenant must install a demand check meter per Landlord specs using the Landlord required contractor. See the Technical Criteria section for specifics.

**NATURAL GAS**
Natural Gas service is available for Tenants to obtain. Tenants will be responsible for obtaining gas service from the gas company. Gas is permitted for cooking equipment only, not for HVAC.

**POTABLE WATER**
A single water stub-in will be supplied by the Landlord from the Landlord’s meter to each Tenant space.

- Tenant shall provide a water sub-meter that is accessible to Mall management.

**SANITARY WASTE**
A 4” sanitary waste line shall be stubbed below each Tenant space by Landlord.

- Tenant shall route their own vent lines to a point above the roof.

**GREASE WASTE**
- Tenant shall route their own vent lines to a point above the roof. Tenant must provide their own grease interceptors.

**FIRE PROTECTION / SPRINKLER SYSTEM**
- Tenants must use the Mall’s required sprinkler contractor as well as connect to the Landlord’s fire alarm system, using the Landlord required fire alarm contractor.
The Inline Food Counter Service Criteria provides key technical information and design requirements to ensure your common area facing counter food service enlivens the consumer experience and interfaces with the Center.

This criteria will often point to the INLINE RETAIL CRITERIA as several requirements and design concepts are shared. The content is this section highlights the unique concepts for food service design.

The tenant and the tenant’s architect assume the following important obligations:

- Fulfill the intent of the Criteria both in concept and in detail.
- Determine and respond to the actual physical conditions of the Tenant’s location.
- Maintain and enhance the high standards of quality established in the construction of the Center.
- Ensure the quality of execution of all design material, finish, and detail concepts in the construction of the Tenant’s improvement.
- Provide the required detail at all transitions from Tenant storefront to neighboring storefronts, as well as to the base building.
PREPARATION AS THEATER
Tenant’s offering a peek into the making of food, by nature, include the Customer and make for an authentic experience. This inclusion of the Customer will increase engagement and is highly encouraged.

FOOD DISPLAY
When displaying food, the following requirements must be followed:

- Showcases must reinforce the Tenant’s image and be an integral part of the design within the counter.
- Glass must be tempered or a safety type. Plexiglas is not permitted.
- Showcases shall not exceed 14” above counter and 36” overall width. It shall not be more than 50% of the counter length and located no closer than 48” from the neutral pier.

LAYOUT
Due to the high visibility of the Customer Service Area particular attention is given to the design review of this area. Service areas, furnishings, display cookery, food prep and cooking areas visible from the mall common area must meet strict design standards.

- Support rooms and storage shall be concealed from public view.
- A full-height partition wall must separate the Customer Service Area and Prep Area.
- Access to the Prep Area shall be via a self-closing door or between staggered “blind walls”.

Inline and Restaurant Food Tenants must adhere to the design requirements found in the INLINE RETAIL DESIGN CRITERIA.

In addition to the requirements detailed in the Design Criteria, Tenants serving food in their space must adhere to the following design requirements:
QUEUE AREAS
- All food venues must provide a queue layout that allows for the Mall to maintain its code minimum distances for general circulation.
- Stanchions are not allowed. Other indicators for customer directional flow will be considered.

PATIO AREAS
Exposed patios are encouraged however, they should not extend beyond the lease line. In special cases there may be opportunity to extend the patio but it must be in compliance with all common mall code, circulation requirements, and leasing agreements.
Projection or canopy may increase the visibility of the storefront over seating areas. They also help with lighting the Storefront.
- Common mall flooring must be maintained. Coordinate with Landlord design if railings or other elements will have an effect on the flooring.

SEATING
Where interior seating is needed or desired, it is suggested that the enclosure line be moved into the lease space by approximately 12 feet.
- Patio seating must be separated from the common area circulation in the Mall. A layout will be required.
- All visible furniture must be reviewed by the Landlord for suitability both aesthetically, as well as for performance specifications.
- Tenant is responsible to confirm additional requirements with the local authorities for any railing or barrier for the Tenant’s proposed area.
- In some cases options for furniture may be supplied by the mall design team for the Tenant to choose from.
FRONT SERVICE COUNTER DESIGN

- The form and materials used for counters shall be designed to be inviting to the public to help lure them to the space.
- Tenant to specify a protective edge at the bottom of the counter.
- Counter tops must be “Corian” or similar solid surface materials, metal or stone. Tenant counter and counter tops are to be custom designed and fabricated.
- Plastic laminated countertops are prohibited.
- Maximum counter height is 3’-6”. Counter design, including heights, must comply with all accessibility guidelines enforced by national or local jurisdictions and the Americans with Disabilities Act.
- Sneeze guards shall be used above the front counters as required.

COUNTER TOP ELEMENTS

- Cash registers must be recessed so that they extend no more than 9” above the counter top.
- Condiment and utensil displays or dispensers must be fully recessed into the counter.
- Fully recessed counter-top trash receptacles (for straw wrappers, etc.) must be provided near the condiment and utensil displays.
- Drink dispenser and other utilitarian kitchen equipment may not be placed on the front counter.
FRONT SERVICE COUNTER AND STOREFRONT MATERIALS
All finish materials must be backed by a minimum ½” solid surface material and may include the following:

- Countertops must be solid surface materials, metal or stone. Tenant counter and counter tops are to be custom designed and fabricated.
- All stone/tile colors must be integral throughout.
- Metal panels and architectural hardware shall have a professional and durable finish.
- Color anodized, baked painted or antique finish
- Wood veneers and weathered or distressed wood (submit specification for approval)
- Resin panels such as 3-Form products
- Back-painted tempered glass panels
- Glass tiles

Finish materials shall NOT include the following materials:
- 4”x4”, 6”x6”, 12”x12” tiles
- Shingles or boards
- Plastic laminate
- Faux or plastic formed brick, block or stone
- Clear anodized aluminum
- Other materials as deemed unacceptable by Landlord.

LIGHTING
- Tenants must light both their Storefront as well as the countertop. Lighting on architectural elements and menu boards are required.

FLOORING
- All “wet” areas must install a waterproof membrane that is tested and confirmed by the Landlord. Full requirements can be found in the plumbing section of the INLINE TECHNICAL CRITERIA.
SIGNAGE

PRIMARY STOREFRONT SIGN

Inline and Restaurant Food Tenants must adhere to the signage requirements found in the INLINE SIGN CRITERIA.

MENU BOARDS

Menu board applications must be a part of the overall store design. We strongly encourage using a graphic designer to create your boards.

DESIGN REQUIREMENTS

The following requirements must be used when designing your menu boards:

- All menu boards must be submitted to the Landlord for review and approval prior to start of Tenant construction.
- Professional quality drawings/renderings must be submitted for approval.
- Design shall be an integral part of the graphics and complimentary to primary signage character.
- Overall width of menu board cannot exceed 60% of overall Storefront width.
- Mounting height to be a minimum of 7'-0" to bottom of sign with maximum height of 10'-0" and held a minimum of 10" from edge of walls.
- The menu board must be non-reflective to avoid glare.

PERMITTED ELEMENTS

Permitted menu board design elements include:

- Artisan type quality such as chalkboards, painted wood or unusual materials and combinations of material.
- Frames, holders, text, photo displays, lighting and materials must be creatively designed.
- High quality digital printouts for menu board may be approved at Landlord’s discretion.
  - Photographs used in menu boards must be professionally produced and approved by the Landlord.
  - Plasma screens cannot be surface mounted.
- Externally illuminated menu boards are allowed.
  - Tenant is required to submit light fixture cut sheet for approval.

PROHIBITED ELEMENTS

Not permitted menu board design elements include:

- Standard factory designs.
- Standard surface-mounted box-type internally illuminated menu boards are not permitted.
INLINE COUNTER SERVICE > TECHNICAL

Inline and Restaurant Food Tenants must adhere to the technical requirements found in the INLINE TECHNICAL CRITERIA.

In addition to the requirements detailed in the Technical Criteria, Tenants cooking food in their space must adhere to the following:

GENERAL REQUIREMENTS

- **KITCHEN SINKS** including pot sinks, scullery sinks, pre-wash sinks and other kitchen units must be connected to a grease trap.
- **DISHWASHERS** may not be connected to grease trap.
- **GREASE INTERCEPTOR** must be designed and approved by Landlord prior to installation, especially if located outside the lease line.
- **OIL COLLECTION AND HAULING SYSTEM** is required for Tenants with fryers or other grease/oil generating equipment that does not run through an interceptor. Landlord does not provide a centralized collection point.
- **BACKFLOW PREVENTERS** are required for food service, hair salons or other Tenants with equipment or operations that have the possibility of backflow. These must be certified and acceptable to the water district and checked yearly or as required by the local authority having jurisdiction.

KITCHEN EXHAUST REQUIREMENTS

- **LANDLORD REVIEW** is required to ensure the exhaust does not compromise the ventilation air of adjacent mall roof top units.

RESTAURANT SPECIFIC REQUIREMENTS

- **PLANS MUST SHOW** sizes and locations for all duct and piping through roof as well as all required fireproofing.
- **CONTAIN ALL GARBAGE AND REFUSE AREAS WASH DOWN “grey” water and properly drain off into city approved system (i.e. sewer or storm).**

GAS UTILITY

Gas may be available at the Center for cooking applications.

- If available, Tenant, at its sole cost and expense and in compliance with local code must procure gas service to and within the demised premises and will make all necessary arrangements with the local Gas Company for such service.

FOOD PREP AND BAKING ON SITE REQUIREMENTS

- **INSTALL DRY CHEMICAL EXTINGUISHING DEVICES** (such as Ansul) approved by the fire insurance rating organization carriers.
- **MAINTAIN ALL EXHAUST DUCTS AND FILTERS** in a clean condition. Ducts are to be professionally cleaned on a regular basis to help prevent grease fires.
- **GARBAGE AND REFUSE MUST BE PLACED IN CONTAINERS** which shall be kept, until collected, in a self-contained area within the demised premises set aside for the storage of garbage and/or storing of inflammable or combustible materials. Tenant agrees to install and maintain appropriate chemical extinguishing devices.
- **FAILURE TO INSTALL REQUIRED EQUIPMENT** referred to in this section and/or to subscribe to the servicing thereof, Landlord shall have the right to enter the demised premises and to make any necessary installations and charge the cost of such installations and/or the servicing thereof to Tenant which Tenant agrees to pay to Landlord, as additional rent, within ten (10) days after demand.
The Restaurant Criteria provides key technical information and design requirements to ensure your interior or exterior facing restaurant food service enlivens the consumer experience and interfaces with the Center.

This Criteria will often point to the INLINE RETAIL CRITERIA as several requirements and design concepts are shared. The content in this section highlights the unique concepts for food service design.

The Tenant and the Tenant’s architect assume the following important obligations:

- Fulfill the intent of the Criteria both in concept and in detail.
- Determine and respond to the actual physical conditions of the Tenant’s location.
- Maintain and enhance the high standards of quality established in the construction of the Center.
- Ensure the quality of execution of all design material, finish, and detail concepts in the construction of the Tenant’s improvement.
- Provide the required detail at all transitions from Tenant Storefront to neighboring Storefronts, as well as to the base building.
Restaurant Food Tenants must adhere to the design requirements found in the INLINE DESIGN CRITERIA. In addition, Tenants serving food in their space must also adhere to the following:

GENERAL STOREFRONT AND DESIGN
We encourage a cohesive presentation of the brand within the context of the whole Mall design, while the individual brand is important and the two must harmonize. Design should be tailored to its location both within the community and the whole Center’s aesthetics.

Restaurants may face both the interior and the exterior, and are often located adjacent to a Mall entry. The exterior and the interior are subject to different Criteria standards, both for presentation and signage.

Interior restaurants oftentimes have a waiting area within the common space.

- If needed these must be shown in the submissions and be approved by Landlord. They must be coordinated with common area needs and code requirements.

PREPARATION AS THEATER
Tenant’s offering a peek into the making of food, by nature, include the Customer and make for an authentic experience. This inclusion of the Customer will increase engagement and is highly encouraged.
CONTROL AREAS

The DCA is the area at the front of the Tenant space that extends from the lease line to all points 6'-0” into the space. It should convey excitement and give the consumer a reason to engage. Exposed patios are encouraged however, they should not extend beyond the lease line. In special cases there may be opportunity to extend the patio but it must be in compliance with all common Mall code and circulation requirements. Projection or canopies may increase the visibility of the Storefront over seating areas. They also help with lighting the Storefront.

In addition to the general DCA Criteria for inline stores the following requirements must be met:

- All patio rails, reception podiums, waiting areas, menu presentations, lighting, heating, visible banquet detailing, and material palates must be presented for review and approval.
- Common Mall flooring must be maintained. Coordinate with Landlord design if railings or other elements will have an effect on the flooring.

SEATING

Where interior seating is needed or desired, it is suggested that the enclosure line be moved into the lease space by approximately twelve (12’) feet.

Seating design requirements include:

- Patio seating must be separated from the common area circulation in the Mall by a low barrier. A layout will be required for review.
- All visible furniture must be reviewed by the Landlord for suitability both aesthetically, as well as for performance specifications.
- Tenant is responsible to confirm additional requirements with the local authorities for any railing or barrier for the Tenant’s proposed area.
RESTAURANTS > DESIGN > EXTERIOR

Restaurants with exterior Storefronts will be subject to the general Criteria in this manual, for aesthetics. Exterior design should be tailored to its location both within the community as well as the whole Mall and its aesthetics.

SITE PLANS
- A Site Plan must be submitted that includes all required calculations for GLA, GBA, and parking requirements.
- Site Circulation must be included showing the adjacent intersections, driveways, drive directions, and dimensions of all access points.
- Photos of adjacent and onsite conditions may be required by Ownership for the review process.

AMENITIES
- Planters, heat lamps, tables, chairs etc., must be submitted for approval. All amenities must be commercial grade and suitable for outdoor use.
- Pendant or sconce lighting must be submitted for approval by Landlord.
  ◦ Lighting plans of canopies and trellis are available in Landlord supplied base drawings.
- Umbrellas are only allowed in the designated areas and cannot overhang into the public right-of-way.
  ◦ Umbrellas should be small in scale (maximum 6’-0” in diameter) and no more than 9’-0” high at the peak.
  ◦ Wood or metal are the only acceptable materials for the umbrella structure. No insignia, graphics or text are permitted on the umbrella fabric.
  ◦ The umbrella fabric must be flame retardant material in a color approved by Landlord’s Tenant Coordinator.

EXTERIOR PATIOS
- Any changes to an existing patio must be approved by Landlord. Tenant is responsible to confirm the requirements with the local municipality for proposed use.
- Temporary elements such as greeting stands, or waiting areas must be submitted for review.
- Confirm code height and density of railings for any necessary barriers.
- Patio layouts with adjacent circulation dimensions must be included in the first submittal of documents for design review.
- Railing design details should be submitted with the concept and construction packages for approval by the Landlord design team.
PRIMARY STOREFRONT SIGN
Inline and Restaurant Food Tenants must adhere to the Signage requirements found in the INLINE SIGN CRITERIA.
Exterior signage must adhere to the requirements established by the local municipality.

MENU BOARDS
Inline and Restaurant Food Tenants must adhere to the menu board requirements found in the FOOD COURT SIGN CRITERIA.
Inline and Restaurant Food Tenants must adhere to the technical requirements found in the INLINE TECHNICAL CRITERIA.

In addition to the requirements detailed in the Technical Criteria, Tenants cooking food in their space must adhere to the same requirements found in the INLINE FOOD TECHNICAL CRITERIA.
Macerich strives to differentiate its shopping environment through fresh, innovative design and unique retail offerings. We transform everyday shopping into a truly unexpected and exhilarating experience.

Innovative design has proven to stimulate customer interest which in turn drives sales. For Macerich and kiosk Tenants to achieve this goal, we ask our tenants to fabricate a high quality, experiential retail design that is cohesive and complimentary to the overall shopping center environment.
GET INSPIRED!

The following inspirations are intended to help you visualize what kind of kiosk design can be produced. These aesthetic examples encourage bold design to draw Customers and enliven the common area visuals of the Center. By the nature of their prominent locations, kiosks require great design and an attention to detail to ensure high quality retail experiences.
EDGY, FUNKY, STREET SAVVY STYLE, INDUSTRIAL
ARTISAN

NATURAL, SOPHISTICATED, UNIQUE
WHIMSICAL

UNEXPECTED, PLAYFUL, COLORFUL
DESIGN INSPIRATION > INVITING

WARM, CALM, OPEN, SOFT
DESIGN INSPIRATION > ARTSY

QUIRKY, AVANT GARDE, SURPRISING
DESIGN INSPIRATION > THEATRICAL

THEATRICAL

DRAMATIC, HIGH CONTRAST, MOVEMENT
WELCOME!

This section provides an overview of the numerous design elements and requirements to consider and follow when designing your kiosk. The elements detailed in this section apply to both dry retail kiosks and “wet” food kiosks that prepare food within the kiosk. The next section will detail specific additional elements for food kiosks.

SECTIONS OF INTEREST
The following sections provide additional details and requirements related to this Criteria:

- **DESIGN INSPIRATION**
  Provides visual inspirations for design aesthetics.

- **PROPERTY INFO**
  Includes information on the Property’s building codes, area permitting, and required contractors.

- **SUBMITTALS**
  Outlines the requirements on how and what to compile for submittals to the Landlord for design reviews.
TRAFFIC FLOW
Taking into account the flow of mall traffic, an open layout can:

- Increase SKUs. The unit can be shopped from the inside and outside.
- Encourages interactive shopping.
- Let’s the customer assess your product before they engage, decreasing your sales transition time.
- Creates a more sculptural design, drawing more attention to your product.
It is important to consider the flow of Customer traffic as they queue to place an order. Be certain to make accommodations for lines of Customers navigating the space around your kiosk.
SEATING

Macerich's vision is to create food uses as “dwell” areas or destinations for the core Malls. We encourage curves and angles to differentiate public spaces versus back of house areas for the following reasons:

- Encourages areas for seating and dwelling.
- Creates transitional areas for shopping versus resting.
- Makes for a sculptural design, which in turn draws attention to your business.
- Curves, plants, soft lines create an inviting and relaxing atmosphere to encourage dwell time.

Dedicated kiosk seating is also encouraged.
LAYERING ELEVATIONS

Walls and elevations can be used to make a canvas that communicates to your Customer.
An eye catching layered elevation may include:

- Walls with patterns and textures
- Overlays of materials
- Dimensionality
- Molded shapes
- Overlaps to create shadows and depth
- Cove lighting for extra dimensions
VISUAL MERCHANDISING

Strong visual presentation and merchandising are essential and integral components of retail design.

- Always try to create a triangular composition within style groups or color groups. (display in groups of three or five).
- Start with a center feature, (best sellers / hot items), and merchandise out symmetrically.
- Balance merchandise.
- Color block merchandise to create organized zones.
BRANDING

A brand is a name, term, design, symbol, color or some other feature that identifies a seller’s product or services as distinct from those of other seller’s.

Whether you have an established brand or are starting your first business, the kiosk team will work closely with you to enhance your brand look, so you stand out to potential customers and fit with the Macerich experience. This will help you towards the success of your business.

Your branding can be communicated with signage, graphics, materials, shapes, colors, textures, patterns and the overall look and feel of your kiosk, to tells a story and creates a lasting experience.

- Taglines are not permitted.
- Graphics must be mounted behind glass or acrylic and secured with stand offs.
- Handwritten signs are not permitted.
- All signage must be approved by the Landlord.
TECHNOLOGY AND MEDIA
Technology can enhance your online operation by transforming your kiosk space into a multifunctional one, that lends itself to being an in-store pick up location, payment booth or advertising billboard.

Integrating technology into your kiosk can:

- Become an extension of you.
- Supplement your salesforce with interactive screens for ordering, self-design functions, and more.
- Keep your business connected with your Customer.
- Help you tell a story.
- Help make menu boards easier to update and better communicate your offerings to your Customer via LCD screen loops.
MATERIALS AND FINISHES

Kiosks experience heavy foot traffic and engagement. As such, kiosk materials and finishes must be durable and designed to withstand heavy wear and cleaning machinery.

- A material sample board must be submitted for Landlord approval before fabrication can begin.
- Building materials must be fire retardant, fire treated or non-flammable. Class A materials per building codes must be used.
- Selected materials must be authentic and natural such as woods, stones, reclaimed woods, mosaic tiles, etc.
- Plastic laminates are not permitted with the exception of color core or wood pattern high performance plastic laminates.
LIGHTING AND ILLUMINATIONS

Lighting can be used to draw attention, create depth, and enhance the overall design of your kiosk.

- Light fixtures must be low profile and approved by the Landlord.
- Case lighting must be seamlessly integrated into the design.
- Ensure that the light source is concealed.
- If your kiosk is located under the ceiling, additional lighting elements may be considered but it must be connected to the Tenant’s circuit.
- No track lighting or cable hung fixtures are allowed.
- No overhead canopies are allowed.
- All lighting must meet applicable building codes and safety requirements and will require Landlord approval prior to installation.
FLOORING

Flooring is an important design element in an open kiosk layout for the following reasons:

- It is inviting and welcoming.
- It defines your footprint.
- Conduits can be run between cabinetry beneath the floor.

We encourage a wood flooring material like plank, for a warm look and feel.

Flooring requirements include:

- All flooring must be approved by Landlord prior to installation.
- It is a code requirement to comply with the ADA. (1” = 12” - transitional slope).
- Flooring must be laid over existing mall flooring. Mall flooring is not permitted to be removed.
ACCESS GATE

A gate to enter a kiosk is a necessity. However it is not necessary for the customer to know where the gate is located.

- The gate must be seamlessly integrated into the overall design, to avoid being an eyesore.
- The gate shall be installed no more than 1” maximum above the finished floor.
STORAGE
Maximizing sales volume naturally requires product storage within your kiosk. Storage should be integrated into your design to make it invisible to the customer.

- All interior storage must have doors or fixed fronts within the retail space.
- All cabinet hardware must be low profile, commercial grade stainless steel.
- Integrate all countertop displays into the design. No freestanding loose spinners or displays are permitted.
- All front counter service equipment must be shrouded to conceal cables or loose items from public view.
- Bins and brochure holders must be integrated into the overall design.
- Low profile hardware for cabinets and drawers are required.
- Merchandise must be placed in shelving that is designed in line with the kiosk's overall look and feel.
- Equipment, cords, cables, and loose items are required to be hidden from the public view. Your kiosk design should include shrouding.
TOE KICK
Toe kicks are important as they minimize damage to your kiosk from foot traffic and cleaning machinery.

- Kick material must be durable.
- Kick should be 6” high and 3” inset.
- An 1/8” metal extrusion at the toe kick is required to protect kiosk finishes from foot traffic and cleaning machines.
PYLONS

We encourage your design to incorporate a pylon shape that enhances your brand experience and communicates what you are offering.

If your lease line includes a column, you have a unique opportunity to brand it with additional signage and accent lighting.

- Design must be integrated and coherent with the retail design.
- Max allowable size is 7’ tall by 3’ wide.
- Secondary pylons are encouraged at a maximum size of 4’ tall by 3’ wide.
- Freestanding neon or neon lit signs are not permitted.
- All signage must be approved by the Landlord prior to installation.
DIMENSIONS

We want your kiosk to standout and attract customers through excellent design. With that in mind, it is also important to keep common area sight lines open. To achieve this, we have a few dimensional requirements to follow:

- A maximum height for opaque walls is 4'-0", with a 1'-0" translucent glass shroud up to a 5'-0" total height, where required by the Health Department.
- Max allowable pylon size is 7'-0" tall by 3'-0" wide.
- Secondary pylons are encouraged at a maximum size of 4'-0" tall by 3'-0" wide.
A FEAST FOR YOUR EYES!

This section provides an overview of the specific design elements and requirements to consider for a “wet” food producing kiosk. It is important to embrace the cooking and display of food as an integral design element to your kiosk. Food is a great tool to entice the consumer.
FOOD DISPLAY PRESENTATION

We encourage you to incorporate food display of your goods to showcase your brand to customers. Presenting freshly made options from the menu will entice the eyes of your customer and provide an instant way to purchase an item. Labeling your items helps identify your offerings.

- Food displays must be appetizing and behind clean and clear glass.
- Labels should accent the design of your kiosk.
- Signage should be professionally printed on card stock and utilize proper display methods.

DISPLAY THE GOODS IN AN APPETIZING MANNER.
FOOD PREPARATION AREA

Visual food preparation is an added value to your brand experience, resulting in excitement and interaction for the Customer.

- Obstructive overhead canopies are not permitted. An alternative solution to an overhead canopy should be used if one is required by the Health Department.
- Check local building codes for requirements on plumbing venting inside a wall or if it occurs on the exterior wall.
- Odor producing equipment is not permitted. Tenants must enclose all odor within their premise.
Your menu board is a vital brand element to communicate your product to the Customer.

- Design must be integrated and coherent with the retail design.
- Loose menu boards are not permitted.
- The top of the menu board may not exceed a height of 5’. The only exception is when the menu board is located on a pylon.
CONDIMENTS AND UTENSILS

Condiments, utensils, napkin holders, etc., can be an eyesore if not properly accounted for in the kiosk design.

- Items must be integrated seamlessly into the overall kiosk design.
- Loose items on the countertops are not permitted.
OVERVIEW
The Technical Criteria is designed to provide building details and design requirements for the Property’s technical systems.
It is the Tenant’s responsibility to verify existing conditions and comply with all applicable codes and standards for all technical systems.
Tenants are required to adhere to the full Criteria during their design and construction.

ELECTRIC
Most retail kiosk spaces are typically provided 20 amps of low voltage power stubbed into a J-Box under the floor. In certain kiosk locations, more power exists. It is the responsibility of the Tenant to field verify the amount of existing power in their Premises, to ensure it suits the Tenant’s needs, prior to signing the Lease.
Tenant kiosk installations are typically required to tap into the provided power, and distribute inside their kiosk. The following requirements must be met:

- **IDENTIFY** all Tenant equipment in the Mall electric room with clear labels that include the Tenant name and space number.
- **CUTTING AND PATCHING** must be provided by Tenant.
- **MATERIAL AND EQUIPMENT** must be new and of a commercial grade with UL Labels and where such labeling applies.
- **WATERTIGHT FLOOR BOXES** are required.
- **EXPOSED WIRING** is not permitted. All wiring of any type must be installed in conduit or must be metal clad cable (MC). Metal clad cable will only be allowed for concealed branch circuit wiring within the demised premises. Flexible conduits must be used for connections to vibrating equipment.
- **EXPOSED LOW VOLTAGE** wiring must be plenum graded.

DATA AND COMMUNICATIONS
Kiosk spaces are typically provided an empty conduit with a pull string stubbed into a J-Box under the floor.

- **DATA SETUP AND SERVICE INSTALLATION** is the Tenant’s responsibility to coordinate direct through Granite Grid. Other data providers are not permitted at this property as they do not have an access agreement in place.
- **TELEPHONE DEMARC WORK** must be performed by Landlord’s approved telephone subcontractor, Granite Grid.
- **TELEPHONE SERVICE** is the Tenant responsibility to coordinate directly through Granite Grid and install within their premises.

PLUMBING
Kiosk spaces may or may not have existing wet utilities. It is the responsibility of the Tenant to field verify the wet utilities in their Premises, to ensure it suits the Tenant’s needs, prior to signing the Lease.
Tenant kiosk installations are typically required to core into the floor, tap into the provided plumbing, and distribute inside their kiosk. The following requirements must be met:

- **GARBAGE DISPOSALS** are not allowed.
- **HAIR RECEPTORS** must be installed on all sinks, basins, and special sanitary unis which may in any way receive human or animal hair.
- **GREASE INTERCEPTORS** must be installed within the kiosk footprint.
- **KITCHEN SINKS** including pot sinks, scullery sinks, pre-wash sinks and other kitchen units must be connected to a grease trap as per code.
- **DISHWASHERS** may not be connected to grease trap.
- **OIL COLLECTION AND HAULING SYSTEM** is required for Tenants with fryers or other grease/oil generating equipment that does not run through an interceptor. Landlord does not provide a centralized collection point.
- **FLOOR PENETRATIONS AND PLUMBING** by Tenants must be coordinated with the Landlord.
This section provides a brief overview of the design, permit, and installation process steps to get your kiosk open.

**DESIGN KICKOFF**
We want to help you create an incredible kiosk to maximize your brand’s potential. Your Tenant Coordinator will contact your team to schedule a design kickoff call. The purpose of this call is to collaborate on your design intent and help you understand the requirements in this Criteria.

**DESIGN SUBMISSION AND REVIEW**
Requirements on how and what to submit for the Landlord drawing review of your kiosk can be found in the [SUBMITTALS CRITERIA](#).

**PERMITTING AND CONSTRUCTION**
An overview of both the City/Municipalities permit process and the Landlord’s construction requirements can be found in [PROPERTY INFO](#).
The following design details are required to be shown in your final design drawings. These details will help to ensure your kiosk is sturdy and built to last.

GLASS SHROUD DETAIL

- UV sealant to butt joint vertical glass.
- Glass shroud.
- Extruded aluminum glazing channel.
- Finish material over substrate.
- Wood blocking.

GATE DETAIL

- Solid surface countertop.
- Miter ends and ease edges.
- Possible LED light strip to downlight the face of counter.

Finish material.

Align to toe kick

6"

Durable toe kick material, - EI: stainless steel, powder coated metal or break metal.
Note: Can be used for vertical corner only.

- Aluminum corner extrusion.
- Plywood substrate.
- Quirk miter wood finish.

Note: For interchangeable frameless graphic panels, change graphic from back via concealed hinges and reveal details. (for back lit panels as well to replace lights). Use concealed / magnet activated locks to secure door.

- Graphic panel door with concealed piano hinge.
- Reveal detail.
- Finish material.
This section provides a zone plan of each level and visual Storefronts references for design inspiration.
The vibrant character of great shopping destinations is comprised of exceptional storefronts with texture, color, lighting, graphics and merchandising enlivening the pedestrian experience.

Tenants are encouraged to express their individuality and their brand identity through excellent design by forward thinking design teams.
This section highlights six design concepts encouraged by Macerich for Tenants looking for additional inspiration. Our Design team welcomes Tenants to engage in these concepts and invites open collaboration in an effort to create store designs that enhance the retail experience.
ARTISAN
NATURAL, SOPHISTICATED, UNIQUE
VISUAL CONCEPTS > URBAN

URBAN
EDGY, FUNKY, STREET SAVVY STYLE, INDUSTRIAL
WHIMSICAL
UNEXPECTED, PLAYFUL, COLORFUL
INVITING
WARM, CALM, OPEN, SOFT
ARTSY
QUIRKY, AVANT GARDE, SURPRISING
THEATRICAL
DRAMATIC, HIGH CONTRAST, MOVEMENT
Macerich embraces four key design elements to engage Customers and encourage Store traffic and sales. Strong use of textures, colors, lighting, graphics, and merchandising in these elements help draw Customers and inliven the pedestrian experience.

**BRANDING**
A brand is a name, term, design, symbol, color or some other feature that identifies a seller’s product or services as distinct from those of other seller’s.

Your branding can be communicated with signage, graphics, materials, shapes, colors, textures, patterns and the overall look and feel of your kiosk, to tell a story and create a lasting experience.

**VISUAL MERCHANDISING**
Strong visual presentation and merchandising are essential and integral components of retail design.

- Attempt to create triangular composition within style groups or color groups. (display in groups of three or five).
- Start with a center feature, (best sellers and hot items), and merchandise out symmetrically or asymmetrically in a balanced manner.
KEY DESIGN ELEMENTS > LAYERING / TECH AND MEDIA

LAYERING
How can you make a wall / elevation into a canvas for communication to the Customer as they walk towards or by your store?

- Incorporating patterns and textures.
- Overlaying materials to create dimensionality.
- Molding shapes to create softness.
- Overlapping to create shadows and depth.

TECHNOLOGY AND MEDIA
Technology can enhance your online operation by transforming your retail space into a multifunctional one, that lends itself to being an in-store pick up location, payment booth or advertising billboard.

Integrating technology into your Store design can:

- Become an extension of you.
- Supplement your salesforce with interactive screens for ordering, self-design functions and more.
- Keep your business connected with your customer.
- Help you tell a story.
- Help make menu boards easier to update and better communicate your offerings to your Customer via LCD screen loops.
The Property Info Criteria provides an overview of the Center’s building classification, contacts, local permitting, and typically provided utilities.

It is important to note that the Contacts section includes the Center’s required contractors. These contractors must be used during the design and buildout of your Store.
Fashion Outlets Chicago is located off Interstate 294 on Rose Street in Rosemont, Illinois, near the Chicago O’Hare International airport. The Center is open 7 days a week. Open hours for individual restaurants and entertainment venues may vary.

**Center Address**
5220 Rose Street
Rosemont, IL 60018

**Center Hours**
Monday - Saturday: 10:00 AM to 9:00 PM
Sunday: 11:00 AM to 6:00 PM
PROPERTY TEAM
The following points of contacts are available to discuss site details and procedures. The primary point of contact for inquiries is the Tenant Coordinator.

PROPERTY MANAGER
Jim Hansen
Phone: (847) 928-7515
jim.hansen@macerich.com

OPERATIONS MANAGER
Conor Dunne
Phone: (847) 928-7500
conor.dunne@macerich.com

TENANT COORDINATION
Lisa Kennedy
Phone: (585) 249-4462
lisa.kennedy@macerich.com

LEASING
Lee Ra Johnson
Phone: (816) 492-6124
leera.johnson@macerich.com

Susan Farris
Phone: (847) 928-7511
susan.farris@macerich.com

LANDLORD/OWNER
The MACERICH Company
401 Wilshire Blvd., Suite 700
Santa Monica, CA 90401

REQUIRED CONTRACTORS
The following points of contacts are the required contractors that must perform the construction for their related field and/or systems. These contractors are required since they have intimate knowledge of the property building systems and can properly interface Tenant systems with the base building infrastructure.

FIRE ALARM
Simplex Grinnell - John Erickson
Phone: (630) 948-1126
joerickson@simplexgrinnell.com

FIRE SPRINKLER
USA Fire Protection - Mike Stapleton
Phone: (219) 531-2979 or (847) 878-9975
mike.stapleton@usafp.com

ROOFING
Combined Roofing - Ken Lucas
Phone: (630) 730-1524
ken@conbinedroofing.com

ELECTRICAL TIE-IN
Gurtz Electric - Jim Klima
Phone: (847) 734-2400
jklima@gurtzelectric.com

SIGNAGE
Signs By Tomorrow
Phone: (847) 255-0123
arlingtonheights@signbytomorrow.com

DATA PROVIDER / LOW VOLTAGE
Granite Services - Rob Norton
Phone: (781) 884-5545
rnorton@granitenet.com

- Please note, t-1 line ordering must take place a minimum of two months prior to planned opening of location.
- Fiber (10mb or more) ordering must take place a minimum of six months prior to the planned opening of location.
UTILITIES
The following points of contact are required to set up utility accounts:

ELECTRICAL
ComEd
Phone: (866) 639-3532

DATA
Data is required to be set up through Granite Grid. Other service providers do not have a Right of Entry agreement and are not permitted.
Granite Services - Rob Norton
Phone: (781) 884-5545
rnorton@granitenet.com

GAS
Gas utility is only available for food use. Gas is not available for heating.
Nicol Gas Co. - Tim Heneghan, Sr.
1011 Wiley Rd.
Schaumburg, IL 60173
Phone: (847) 598-4005

WATER AND SEWER
Water and Sewer are both billed by Landlord.
5850 W. Glendale Ave.
Glendale, AZ 85301
Phone: (623) 930-2730

LOCAL AGENCIES
The following points of contacts are the local agencies responsible for plan reviews and inspections:

BUILDING DEPARTMENT
Village of Rosemont Building Department - Ronald Holtman
9501 W. Devon Ave. Suite 200
Rosemont, IL 60018
Phone: (847) 825-4404

HEALTH DEPARTMENT AND BUSINESS LICENSING
Village of Rosemont Health and License Department - George Clemmensen
9501 W. Devon Ave. Suite 200
Rosemont, IL 60018
Phone: (847) 823-1159

STATE SALES TAX REGISTRATION
Illinois Department of Revenue
100 West Randolph, Lower Level
Chicago, IL 60601
Phone: (312) 814-5232

LIQUOR LICENSE AUTHORITY
Illinois Liquor Control Commission
100 W. Randolph, Suite 7-801
Chicago, IL 60601
Phone: (312) 814-2206
CODES AND PERMITTING

BUILDING CODE OVERVIEW
Fashion Outlets of Chicago offers spaces for retail, restaurants, and entertainment. Below are the pertinent property details related to local building codes. It is the sole responsibility of the Tenant’s Architect, Engineers, Consultants, and Contractors to comply with all applicable federal, state, and local codes and ordinances for their occupancy type.

BUILDING TYPE
Fashion Outlets of Chicago is building type IIB. A two-story high fashion oriented retail center with 120-150 Tenants located on a 14-acre parcel in Rosemont, Illinois.

APPLICABLE CODES
The Fashion Outlets of Chicago project is located in the Village of Rosemont, Illinois, where the following building and fire codes are currently enforced:

- The 2006 International Mechanical Code with Village of Rosemont amendments.
- The 2006 International Plumbing Code to be used for Restroom Occupancy Calculations

In addition, the Office of the Illinois State Fire Marshal adopts and enforces the 2000 edition of NFPA 101, the Life Safety Code.

PERMITTING
The Village of Rosemont is the permitting and inspection authority for Fashion Outlets of Chicago. Landlord will act as Permit Expeditor at the request of the Village of Rosemont. All permit submittal requirements, completed permit application, and check for permit fee must be provided to Conor Dunne at the Mall for submissions to the Village of Rosemont.

Application for a Tenant improvements’ permit shall be made after final plan approval is issued by the Landlord to the Tenant. (At a minimum, an “Approved as Noted” letter must be issued from Landlord before permit application can be filed.)

COMPLETION OF APPLICATION FORM
Application for a Building Permit from the Village of Rosemont cannot be made by the Tenant, the Tenant’s contractor, or anyone other than a representative of the Landlord. The Application for Permit is available online. Correct completion of the application is important to prevent permit delays.

Please note the following when completing the Application for Building Permit:

1. Applicant - Landlord representative only.
2. Address of Project — the street address of the Tenant’s Lease space in which the improvements shall occur (not the space number).
4. Name & Address of Contractors – if the contractors have not been selected and the plans are out to bid, the contractors can be listed as TBD (to be determined). The contractors must be determined and fulfill certain requirements before the permit is issued.
5. Survey – not required unless the Tenant work changes the footprint of the building.
6. Description of Work – alter and/or demolish.
7. Use – commercial.
8. Size of Structure – provide dimensions of the Tenant’s Premises.

PERMIT SUBMITTAL REQUIREMENTS
The completed application along with two sets of plans signed and sealed by an Illinois licensed architect and engineer are required for submittal. Only plans approved by the Landlord during the design review process may be submitted for permit. The Village of Rosemont requires that the Landlord authorize the Tenant in writing to apply for the permit. The Landlord will gather the following requirements for submission to the Village of Rosemont for permit.

1. Letter from the Property Owner, Talisman, authorizing the Tenant to file for building permit.
2. Completed Application for Building Permit from Tenant.
3. A letter from the Tenant authorizing the Landlord’s Representative as the Tenant’s Owner-Agent is required.
4. Two copies of complete plans signed and sealed by an Illinois licensed architect and engineer.
PERMITTING AND LICENSING

ISSUANCE OF PERMIT
Permits can take six weeks for approval, but the timing is dependent on the Village of Rosemont’s Town permit load and the quality and completeness of the Tenant plans.

Upon approval of the permit plans the Landlord’s Representative shall be notified that the permit is ready to be issued to the Tenant’s general contractor.

Except for asbestos abatement work, all construction work in Illinois is regulated at the local level. The Village of Rosemont has certain minimal requirements for the Tenant’s general contractor:

1. Register with the Village of Rosemont by making an Application for Business Registration. (New Business Registration Form is available online.)
2. Provide a copy of the DBA or Articles of Incorporation and federal tax ID number.
3. Provide proof of insurance.

When the permit is issued, one set of plans shall be returned to the applicant, one set is kept by the Village of Rosemont. A PDF copy shall be sent to Landlord.

EXTERIOR SIGN PERMITS
All business owners wishing to install any exterior sign must complete a Sign Permit Application under the direction of the Building Commissioner in the Health, Licensing and Building Department and receive approval from the Village Zoning Administrator. All signs must conform to the provisions of the existing Sign Ordinance. Questions regarding Sign Permit Applications should be directed to the Building Commissioner at (847) 823-1159.

The Tenant or the sign manufacturer shall submit the plans for permit only after having obtained the Landlord’s approval for the proposed exterior Tenant signs.

A Sign Permit Application must be accompanied by a letter of authorization from the Property Owner, Talisman. No permit is required for interior Tenant storefront signs.

HEALTH DEPARTMENT REVIEW – FOOD SERVICE TENANTS ONLY
All food-handling establishments must strictly observe proper health and sanitation guidelines. Food handling establishments are inspected on a regular basis and are subject to inspection at any time at the discretion of the Village. Failure to maintain proper sanitation may lead to a suspension of operations and fines.

A 100% inspection by the Health Department is required prior to the sale of food related businesses.

The Village of Rosemont follows the Illinois Department of Public Health Food Service Sanitation Code.

There is an annual fee for twice yearly inspections as set by the Village of Rosemont.

SALES TAX REGISTRATION
All retail establishments must apply for a tax number. To obtain a sales tax number, it is necessary to contact the Illinois Department of Revenue, Lower Level, 100 West Randolph, Chicago, Illinois 60601, or call 1-800-732-8866 or (312) 814-5232.

You may also visit their website at www.iltax.com

BUSINESS REGISTRATION
Most business owners planning to operate in Rosemont must apply for and receive a business license or registration prior to opening.

The Village President, Police, Fire, Building Dept. and the Health Dept must approve the business license or registration application. This usually takes about two weeks from the date the application is completed.

The business license or registration in renewed annually.

Businesses will receive a license each year indicating that the business has been approved to operate in the Village. All annual licenses shall be operative on the first day of January and will expire on the 31st of December.

All business owners must contact the Village License Officer and complete a business license application. If the proposed business meets the Village’s zoning requirements the Village License Officer will process the application through other departments. If the location of a proposed business is found to be in violation of Zoning Ordinance provisions, the Zoning Officer will consult with the owner regarding alternative areas.

All applicants should return the completed application and the license fee to the Village License Officer. The fee is subject to Chapter Eight of the Code of the Village of Rosemont. The License Officer works directly with the business owner to resolve any obstacles or answer any questions.

When the application is complete, the License Officer submits the application to departmental administrators for approval.

The Village License Officer will assist the applicant in arrangements for inspection of the premises and will notify the applicant of final approval of the business license application.

ALL LICENSES MUST BE POSTED IN A CONSPICUOUS LOCATION.
OPERATIONS AND UTILITIES

OPERATIONS
The following is a brief overview of the site infrastructure available during retail operations and construction.

I. PARKING
   FOC provides a designated employee parking lot. All personnel are required to park in this lot.

II. DELIVERIES
    Deliveries must be scheduled at least 24 hours in advance and route through the rear service corridors.

SITE UTILITIES AND SERVICES
The following is an overview of the utilities and services typically available for inline retail spaces. Please refer to lease language for any agreed upon changes that may overwrite these typical service provisions. It is the Tenant’s responsibility to verify existing conditions and comply with all applicable codes and standards for all Technical systems.

I. ELECTRICITY
   Tenant shell spaces typically provide conduit to a main power source.
   Submeter to be installed by Landlord’s required vendor. Contact mall’s Operations Manager or Tenant Coordinator for more information.

II. DATA AND COMMUNICATIONS
    Tenant shell spaces typically provide a conduit with pull string to nearest Granite rack.
    Phone and internet services are provided on-site through Granite Grid.
    Tenants must coordinate directly with Granite Grid to set up their data utility.
    Other data providers do not have a right of access agreement and are not permitted access to the property.

III. SPRINKLER SYSTEM
    Tenant shell spaces typically provide an automatic sprinkler system according to NFPA guidelines.
    Tenants are responsible for contracting with the Landlord’s required sprinkler vendor to adjust any existing grids, or install new if none exist, and tie into the main system.

III. TRASH
    Tenants shall provide their own dumpsters for construction located in coordination with the Landlord. Debris may not be stock piled at any time.

IV. FIRE ALARM SYSTEM
    Tenants are responsible for contracting with the Landlord’s required fire alarm vendor to install all code-required alarm, horns, strobes, conduit within the Tenant’s space to tie into the Landlord’s main fire alarm panels.

V. WATER
    Tenant shell spaces typically provide domestic cold water stubbed into the space. Size and location of the pipe varies per space. Spaces also typically provide a sanitary line stubbed into the space or located under the floor slab. Size and location of the line varied per space.
    Water and sewer use is metered and charged by the Landlord for retail Tenants. A separate account with a water utility company is not required.

VI. HVAC
    Typically, stand alone packaged rooftop units or split systems are provided by the Landlord or Tenant for Tenant use.

VII. GAS
    Gas utility is not available for in-line retailers.
    The property does have a centralized gas service room available for food-use Tenants only.
CONSTRUCTION > PRE-CONSTRUCTION / MERCHANDISING

CONSTRUCTION

The following is a brief overview of the construction process and requirements for a tenant build outs:

PRE-CONSTRUCTION REQUIREMENTS

Prior to any construction commencement, the contractor’s site superintendent is required to meet with the Landlord to review property construction requirements, submit construction documentation, and provide payment for property construction fees.

Required pre-construction documents include:

- Landlord Approved Construction Drawings
- Contractors Rules & Regulations to be completed and signed in full
- Approved GC Certificate of Insurance
- A copy of the Building Permit issued by the City
- General Contractor’s state license
- Construction Progress Schedule
- Subcontractor List (include associated trade, contact name and phone number)

The Landlord will send a Preparedness Letter detailing the fees required for collection prior to scheduling this pre-construction meeting.

CONTRACTOR RULES AND REGULATIONS are linked in the ADDENDUM.

The Landlord and contractor shall sign a work release in which the Landlord acknowledges receipt of the pre-construction requirements and the Contractor acknowledges that he is familiar with the Tenant Contractors’ Construction Criteria and will enforce the rules and regulations on his construction site. The Tenant Contractor is expected to abide by the Landlord’s rules and regulations and to work cooperatively side by side with the Landlord’s Contractors, other Tenant Contractors, and Tenants who are open for business within the operating center.

A barricade must be constructed prior to any demolition or start of any construction. The barricade must be constructed according to the Landlord’s specifications as described in the Tenant Contractors’ Construction Guidelines.

From the date construction begins in the Premises, the Tenant must have all utility meters registered in the Tenant’s name including electric, gas, cable, and telephone. In the event permanent services are not made available to the Tenant for and during construction, including lighting, power, and water (but excluding any and all power for use in heating and air conditioning the Premises). Temporary services may be obtained if available at the Tenant’s expense, the amount being payable to the Landlord on demand.

CONSTRUCTION PERIOD

The maximum duration of the construction period is defined by the Lease. The Landlord shall work with the Tenant contractor to facilitate the construction of the Tenant improvements. The Landlord shall coordinate the Tenant work with the Landlord’s contractors and required sprinkler, roofing, and fire alarm contractors, coordinate shut down and tie-in to Landlord systems, and coordinate access for Tenant work and debris removal. The Tenant Contractors’ Construction Guidelines covers the Landlord’s rules, regulations, and requirements for work in the premises.

The Tenant contractor shall confirm that the conditions as shown within the approved construction documents are correct. Unforeseen, concealed conditions should be immediately brought to the attention of the Landlord for consideration and, if necessary, resolution in compliance with the requirements and obligations as set forth in the Lease Agreement with the Tenant.

After all inspections are complete, fire sprinkler as-builts and calculations and a certified HVAC Test and Balance Report is provided, and any other Village of Rosemont requirements are met, it shall issue a Certificate of Occupancy. The Tenant’s contractor shall provide a copy of the final and unconditional Certificate of Occupancy to the Landlord, and the Tenant shall post a copy within the Tenant Premises.

MERCHANDISING

The Tenant may not begin merchandising the space until a final and unconditional Certificate of Occupancy is obtained from the Village of Rosemont to ensure that all Life Safety System requirements have been satisfied, and it is safe for the Tenant to occupy the space. In some cases, the Village of Rosemont may issue a Temporary Certificate of Occupancy and permit merchandising.

The Tenant shall schedule merchandise deliveries with the Landlord and coordinate access if not through a rear service door. The Tenant shall provide dumpsters for the removal of merchandising debris at the Tenant’s expense. The location of the dumpster shall be coordinated with the Landlord. The Tenant shall protect the Landlord’s paving from any damage which may occur during the setting and removal of the dumpster.

The Tenant is responsible for removal of all debris from the Tenant’s Premises. At no time may debris be stockpiled at the rear service door, in service corridors, in the common area, or outside of the dumpster.

Any merchandising that is scheduled to occur after 11:00 PM and before 8:00 AM shall be scheduled with the Landlord with 24 hours’ notice. The Tenant is responsible for security at a cost of $50 per hour during of-hours. (Except the 2 weeks prior to grand opening.)

The Tenant’s employees may not park in loading areas during merchandising. Vehicles must be moved to employee designated parking areas after unloading.
CONSTRUCTION > OPENING / CLOSE OUT

**TENANT OPENING**
The Tenant shall notify the Landlord of the anticipated opening date. It is the Tenant’s responsibility to confirm with the Landlord that all Lease obligations have been met, all advanced rent has been paid, and that there are no outstanding requirements for opening. The Tenant may not open for business until the Tenant has provided the Landlord with an insurance certificate demonstrating the coverage and limits set forth in Article 13 of the Lease.

Prior to opening for business, the Village of Rosemont requires that the Tenant has completed the following:

- Obtained a Business License or be registered. This license or registration is renewed annually (expiration on the 31st of December)
- Have a required inspection conducted by the Village Health and Licensing Department.
- Obtained a state sales tax number.
- Obtained a Certificate of Occupancy from the Building Department.
- Followed the provisions of the existing Sign Ordinance.

Copies of the Certificate of Occupancy and all registrations and licenses shall be kept on site and available for inspection by the Landlord, Village of Rosemont, or other authority having jurisdiction over Tenant compliance.

**CLOSE OUT**
At construction completion, the Landlord will meet with the superintendent to perform a punch list walkthrough. The created punch list is required to be completed to the Landlord's satisfaction in order to close out the construction project. All construction charges must be paid in full. A reference PUNCH LIST is linked in the ADDENDUM.

To complete closeout, the following documents are required to be submitted:

- Copy of Certificate of Occupancy or equivalent and Proof of Passing Final Inspections.
- Final list of Subcontractors (please make any changes or additions from the list supplied at pre-con)
- Unconditional Lien Waivers from all contractors, subcontractors and materials and service suppliers.
- Notarized Affidavit from General Contractor stating that no liens exist as a result of Tenant’s work.
- Notarized AIA documents G702 & G703 (if the job is $100,000.00 or more) / General Contractors Final Billing
- AABC or NEBB Certified Air Balance Report
- As-Built Documents (record set of what was constructed at the site, including Architectural, Structural, Mechanical, Plumbing, Electrical, Fire Protection, etc.) Electronic (PDF) format preferred.
CONSTRUCTION DRAWINGS
SUBMITTAL REQUIREMENTS FOR ARCHITECTURAL AND TECHNICAL DESIGN DOCUMENTS.

SIGNAGE DRAWINGS
SUBMITTAL REQUIREMENTS FOR PRIMARY AND SECONDARY STOREFRONT SIGN DESIGNS.

KIOSK DRAWINGS
SUBMITTAL REQUIREMENTS FOR ARCHITECTURAL AND TECHNICAL KIOSK DESIGN DOCUMENTS.

The Submittals Criteria highlights the Landlord review process and drawing submittal requirements to ensure a quick and smooth drawing review for your design and construction drawings.

Tenant construction and signage drawings must be reviewed and Approved by the Landlord before the drawings can be submitted for permit. Permits from the local Municipality are required for all incoming Tenant construction and signage.

It is always the Tenant’s responsibility to ensure:

- Compliance with the Lease document.
- Field verification of conditions and dimensions.
- Discrepancies between the drawings and the as-build conditions.
- Coordination with trades to ensure compliance with all local and national codes.
DRAWING REVIEW PROCESS

Drawing reviews are required to be submitted in two stages for Landlord review; Preliminary and final Construction Drawings. Preliminary drawings are required to ensure the design process moves quickly by ensuring that all Criteria requirements are understood and adopted early in the design. This helps ensure an expedited review of the final Construction Drawings.

REVIEW TIMELINE

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PRELIMINARY DESIGN SUBMITTAL

The Preliminary Document review process will evaluate all the criteria discussed in this manual, including overall three-dimensional form, degree of design uniqueness and identity, use and detailing of materials, colors and lighting, and integration of signage and graphics.

Submittals are to provide the reviewer with a clear understanding of proposed design concepts.

The submission must be complete in order to fairly evaluate the proposal and prevent continuation of work on an unacceptable design.

Tenant shall submit to Landlord an electronic PDF files of the following:

- **Color and Material Sample Board**
  Include actual samples of all Tenant colors and materials visible to the public, on a digital sample board. Clearly label all materials and reference to floor plan elevations.

- **Perspective and/or Photo Image(s)**
  Colored perspective rendering and/or prototypical photo images of the proposed storefront, including graphics and signage.

- **Cover Sheet**
  Include: Name of Tenant, name of Mall or Center, space number, Applicable Codes, Building Type and Occupancy Type, Leased square footage, and Key Plan

- **Floor Plan**
  ¼” Scale Minimum showing: Entire lease dimensioned space with room names, floor finishes, casework and fixture locations.

- **Reflected Ceiling Plan**
  ¼” Scale Minimum showing: Lighting design, including fixture types and locations, signage, access panels, Overhead projections such as light coves and fascia systems, and Entrance.

- **Sections**
  1” Scale Minimum showing: Entry, Display windows and fascia, Sign integration into storefront design.

- **Storefront Elevations**
  ½ Scale Minimum showing: Exterior views - front and sides, Signs, graphics, logos.

*Copies of all drawings are to be sent to the Tenant Coordinator via email.*

A physical sample board is also required, mounted on foam core or card stock to be sent in coordination with your Tenant Coordinator.
FINAL DRAWING SUBMITTAL

After Preliminary Drawing Approval, it is critical to quickly complete and submit Final Construction Drawings for Landlord review.

If any questions arise from the Tenant’s interpretation of the design and criteria information, the Tenant shall assume all responsibility for clarification by written request to the Tenant Coordinator. The Landlord plan review and approval process is independent of local permitting for construction. The Tenant is responsible for procurement and compliance with local, state and federal codes and requirements.

Tenant shall submit to Landlord an electronic PDF files of the following:

- **Responsibility Schedule**
  Any work, which is the Landlord’s responsibility, must be listed clearly on a responsibility schedule on the cover sheet.

- **Cover sheet**
  Include a Key Plan, Name of Tenant, name of Mall or Center, space number and location leased premises within Mall or Center, Applicable codes, building type and occupancy type, Leased square footage, Responsibility schedule, and Drawing index.

- **Floor Plans**
  ¼” Scale Minimum showing: Entire lease space with room names, Floor finishes, casework and fixture locations, and Demolition plan.

- **Reflected Ceiling Plan**
  ¼” Scale Minimum showing: Complete lighting design, including fixture types and locations, signage, access panels, Overhead projections such as light coves and fascia system, Entry, Connection to Landlord’s work, Tenant’s framing and/or additional structure showing freestanding from Landlord’s structure.

- **Sections**
  1” Scale Minimum showing: Entry, Display windows and fascia, Sign integration into storefront design, Connection to Landlord’s work, Tenant’s framing and/or additional structure showing freestanding from Landlord’s structure.

- **Interior Elevations**
  ¼” Scale Minimum showing: All sales floor interior views, Built-in casework, signage, and display systems.

- **Storefront Elevations**
  ½” Scale Minimum showing: Exterior views - front and sides, Signs, graphics, logos, Landlord neutral piers, Storefront finishes (to be referenced to finish schedule)

- **Architectural Details**
  ½” Scale Minimum.

- **Door Schedule**
  Include floor transition details and anti-theft security system details.

- **Details, Catalogue Cut Sheets, and Fixture Finishes**

- **Finish & Color Schedule**

*Copies of all drawings are to be sent to the Tenant Coordinator via email.*
The Landlord does not review for mechanical, electrical, plumbing, or structural design, nor does the Landlord accept responsibility for the Tenant’s adherence to governing codes.

Tenant shall submit to Landlord an electronic PDF files of the following engineering drawings included in the final drawing set:

I. MECHANICAL DESIGN DOCUMENTS
   - Make, type, and performance of all equipment.
   - Sign and seal by a Licensed Engineer in the state where the Shopping Center is located.
   - Calculations showing the heating and cooling required, including transmission and ventilation losses in the space, and heat and cooling provided for the ventilation supply, and exhaust required for the space. Calculations must be performed in accordance with the latest ASHRAE standards and tabulated in a concise, orderly manner.
   - Temperature control system data showing make, control, and energy management systems.
   - Exhaust system layout including CFM and equipment specifications.
   - Reflected ceiling plan showing HVAC equipment.
   - Roof plan with equipment locations.
   - Structural details for support of all rooftop equipment and equipment suspended from the steel structure.

II. PLUMBING DESIGN DOCUMENTS
   - Make, type, and performance of all equipment.
   - Sign and seal by a Licensed Engineer in the state where the Shopping Center is located.
   - Complete plumbing system design and floor plan for the Tenant space including, but not limited to the toilets, sinks, urinals, drains, hot water heaters, water coolers, grease trap/interceptors and connections into existing water and sewer lines.
   - Single line diagram.
   - Fixture schedule.
   - Water heater detail as applicable.
   - Grease trap cut sheets as applicable.

III. FIRE PROTECTION / SMOKE EVACUATION DESIGN DOCUMENTS
   - Reflected ceiling plan, with revised sprinkler head locations.
   - Design must be City approved before construction

IV. ELECTRIC DESIGN DOCUMENTS
   - Sign and seal by a Licensed Engineer in the state where the Shopping Center is located.
   - Panel schedules, load calculations, and meter information, if applicable.
   - Structural drawings for all equipment that will be suspended from the steel structure.
   - Electrical load summary and Title 24 Energy Calculations (for State of California).
   - Floor plan depicting equipment locations and branch circuitry.
   - Reflected ceiling plan depicting the layout of light fixtures.
   - System one line diagrams.
   - Lighting fixture schedule.
   - Equipment legend.

V. STRUCTURAL DESIGN DOCUMENTS
   - Design elements affecting the structure of the base building.
   - Alterations, additions, modifications and reinforcements to the base building which shall be required to accommodate Tenant’s Work.
   - All calculations & details (Include ICBO numbers on all framing details, Seismic bracing details for State of California.)
   - All forms required by governmental agencies and Governmental Regulations, fully and properly completed and executed by Tenant.
   - Partial structural framing plan showing existing conditions for new and existing rooftop installations and proposed reinforcement, which shall be accompanied by structural engineers’ calculations, drawn on a scale of ½”=1’0”.
   - Ceiling, soffits, storefront attachment details to existing base building.
   - A letter from a state-registered structural engineer certifying that all new equipment and design elements serving the Premises are adequately supported to carry the new load.
DRAWING REVIEW PROCESS
Sign drawing reviews are required to be submitted in two stages for Landlord review; Preliminary and final Construction Drawings. Preliminary drawings are required to ensure the design process moves quickly by ensuring that all Criteria requirements are understood and adopted early in the design. This helps ensure an expedited review of the final Construction Drawings.

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PRELIMINARY DESIGN SUBMITTAL
The Preliminary Document review is intended to acquaint the Landlord with the Tenant’s signage design intent.
Submittals are to provide the reviewer with a clear understanding of proposed design concepts.
The submission must be complete in order to fairly evaluate the proposal and prevent continuation of work on an unacceptable design.

Tenant’s licensed sign contractor shall submit to the Center’s Tenant Coordinator electronic PDF files of the following:

- **Perspective and/or Photo Image(s)**
  Colored perspective rendering and/or prototypical photo images of the proposed storefront, including graphics and signage.

- **Storefront Elevations**
  ½ Scale Minimum showing: Exterior views - front and sides, Signs, graphics, and logos highlighting sign dimensions and materials.

FINAL DRAWING SUBMITTAL
After Preliminary Drawing Approval, it is critical to quickly complete and submit Final Construction Drawings for Landlord review.

If any questions arise from the Tenant’s interpretation of the design and criteria information, the Tenant shall assume all responsibility for clarification by written request to the Tenant Coordinator. The Landlord plan review and approval process is independent of local permitting for construction. The Tenant is responsible for procurement and compliance with local, state and federal codes and requirements. The Landlord does not accept responsibility for the Tenant’s adherence to governing codes or verification of job site conditions.

Tenant’s licensed sign contractor shall submit to the Center’s Tenant Coordinator electronic PDF files of the following:

- **Elevation of the storefront including signage and graphics; showing all doors, architectural features, etc., and fully detailed/dimensioned sections and details through the storefront.**
  - These fully detailed and dimensioned drawings shall be drawn to scale as noted:
    - Storefront Plan, Elevation and Sectional views at 1/2 inch scale.
    - Details of the Signage at 1/2 inch scale or larger.
    - Storefront Signage at 1/2 inch scale.
- **Letter style and typeface specifics.**
- **Color and finish qualities of all portions of signage.**
- **Material specifications and thickness.**
- **Transformer specifications, including input and output voltage of transformers. PK housing, (or other UL approved insulating sleeve approved by Landlord and local building codes), is required for all through wall penetrations and must be indicated on the sign shop drawings. Wiring specifications.**
- **Locations of service switches, access panels and transformers. NONE of these items shall be visible to the public from any portion of the Mall.**
- **Neon tube specifications, including color and dimension (in mm) of tubes to be used.**
- **Type of lamps.**
- **Mounting hardware.**
**DRAWING REVIEW PROCESS**

Kiosk drawing reviews are required to be submitted in two stages for Landlord review; Preliminary and final Construction Drawings. Preliminary drawings are required to ensure the design process moves quickly by ensuring that all Criteria requirements are understood and adopted early in the design. This helps ensure an expedited review of the final Construction Drawings.

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PRELIMINARY DESIGN SUBMITTAL
The Preliminary Document review is intended to acquaint the Landlord with the Tenant’s signage design intent. Submittals are to provide the reviewer with a clear understanding of proposed design concepts. The submission must be complete in order to fairly evaluate the proposal and prevent continuation of work on an unacceptable design.

Tenant’s licensed architect shall submit to Landlord an electronic PDF files sized 24” x 36” format of the following on:

- Colored perspective rendering and/or prototypical photo images of the proposed kiosk, including graphics and signage.
- A material sample board, (8-1/2” x 11” minimum), clearly noting the Tenant name and Mall name.
- A floor plan.
- Sections and elevations of the kiosk.

FINAL DRAWING SUBMITTAL
After Preliminary Drawing Approval, it is critical to quickly complete and submit Final Construction Drawings for Landlord review.

If any questions arise from the Tenant’s interpretation of the design and criteria information, the Tenant shall assume all responsibility for clarification by written request to the Tenant Coordinator. The Landlord plan review and approval process is independent of local permitting for construction. The Tenant is responsible for procurement and compliance with local, state and federal codes and requirements.

The Landlord does not accept responsibility for the Tenant’s adherence to governing codes or verification of job site conditions.

Tenant’s licensed architect shall submit to Landlord an electronic PDF files sized 24” x 36” format of the following on:

- A cover sheet including a vicinity map, location map, (LOD), all code compliance notes as required by the city.
- Floor plan detailed and scaled, showing all components, counters, cash wraps, islands, condiment area layout, partitions etc.
- All finishes and fixtures with complete schedules and keyed plans and elevations.
- Details and sections of each side as well as the pylon, counter edge, millwork, toe kick, raised flooring, wall caps, special conditions etc.
- All interior and exterior elevations, with sign locations and dimensions.
- Anything necessary to describe structures or design features, not depicted or easily understood.
- Electrical drawings including a plan layout.
- Plumbing drawings, if applicable.
- Equipment schedule and finish schedule.
- Sign shop drawings, with plan, elevations, sections, materials and details.
This Addendum contains links to supplemental documents of specific requirements and information. These documents are considered part of the Tenant Criteria Package. Clicking the links below will navigate to the described documents. It is the responsibility of the Tenant, its contractors, subcontractors, architects, engineers, employees, and agents to comply with terms of the Tenant Criteria, Addendum included.

GLOSSARY

I. GLOSSARY OF TERMS
   Defines commonly used terms for clarity.

DESIGN ADDENDUM

I. MACERICH SUSTAINABILITY HANDBOOK
   Guide to encourage energy efficient, sustainable design.

II. UNIT UTILITIES AS BUILT CHECK LIST
    Helpful checklist for reference during a site survey.

III. SPECIALTY LEASING CRITERIA
    Design requirements for temporary Tenant’s buildout and signage.

BARRICADE ADDENDUM

I. BARRICADE GUIDELINES
   Guide to installing and activating construction barricades with graphics.

CONSTRUCTION ADDENDUM

I. CONTRACTOR RULES AND REGULATIONS
   Document detailing the rules and regulations Tenant contractors must adhere to during their construction. This document must be reviewed and signed by the Site Superintendent overseeing the Tenant build out.

II. LIST OF LOCAL UNION CONTRACTORS
    Reference list of local union contractors.

III. HOT WORK PERMIT
    Required form to submit when construction required hot work.

IV. PUNCH LIST
    Reference Landlord Punchlist that that Landlord will use to inspect and confirm completion of Tenant construction.