



## RETAILER CURBSIDE PICKUP

Lakewood Center has developed a plan to support any of our retail partners wishing to offer curbside pickup. The information below is a guideline to help you to communicate and operate this service in the best and most efficient manner to serve our shoppers.

Operating Hours: Monday – Saturday 10 am – 9 pm; Sunday 11 am – 7 pm

- There is one designated entrance next to See's Candies for retailers to use when exiting the center to deliver customer merchandise. The mall entrance located between Sprint and the Security Office will be unlocked for retail employees to return after merchandise has been delivered.
- There will be 10 designated parking spaces identified for Curbside Pickup guest parking. These locations will be designated with Curbside Pickup signage.
- Employees must check in with Security prior to starting shifts
- Any store with an outside entrance will be permitted to use one of their designated exterior entrances.
- Each store is responsible for coordinating the communication and delivery of merchandise to your customers directly. Once the customer arrives, they should contact you with their numbered parking space.
- Guests will be required to leave the parking space once they have received their order.
- Directional signage will be placed at mall entrances directing customers to the Curbside Pickup location(s).
  - All shipments/deliveries will continue to use appropriate service areas near your store.

Please notify Mall Management at 562.232.1900 or email [Reopening.LakewoodCenter@macerich.com](mailto:Reopening.LakewoodCenter@macerich.com) if you plan to offer this service. This will help us provide additional information you might need, and we will share your participation through our digital and social media channels.

Lakewood Center will continue to regularly sanitize highly touched surfaces. Lakewood Center also encourages tenants and their agents/employees to follow social distancing measures in accordance with the public health and government orders.

Thank you and stay well,  
Deena Henry  
Senior Property Manager, Lakewood Center

# CURBSIDE LOCATION MAP

