

## Signage and Graphics:

Tenant signs are vital to the successful functioning of the Shopping Center. Uncontrolled signs can create a verbal jungle and fail in their goal to communicate effectively. The ultimate goal is to produce a colorful collage of signs that tastefully inform, delight and stimulate the Shopper.

All sign materials must be consistent with the design theme, enhancing the storefront and evoking a positive retail image. Due to the variety of architectural treatments within The Oaks, each storefront sign will be carefully considered in relationship to its particular location. What may be appropriate in one location may not work in another. Each proposed sign will be evaluated on its originality and compatibility with neighboring signs, and its overall image within the Shopping Center.

The Landlord reserves the right to disapprove any sign design that is not compatible with these criteria and the aesthetics of the Shopping Center. Exceptions to these specifications are extremely rare and must be approved in advance by the Landlord. As with all undertakings, the ultimate success of the Mall depends on the positive contribution of all participants.

This criterion is intended to assist you, the Tenant, during the design and construction phases of your sign. It is provided by the Landlord in the interest of maintaining a high level of design excellence throughout the Center.

## Signage and Graphics: (continued):

This criterion is intended to harmonize with the leasing documents. It is the responsibility of the Tenant to forward a copy of these criteria to their architect, contractor and various consultants.

Landlord reserves the rights to, from time to time, make additions, deletions, revisions, etc., as may be required to the contents, specifications and attachments referenced or contained herein. No deviation from the enclosed criteria will be accepted without prior written approval from The Macerich Company.

### Height of Exterior Signs/Logos: (Upper Level Tenants )

1. Logos cannot exceed 30" square depending upon the application.
2. Uppercase letters shall not exceed 24" in height.
3. Lowercase letters shall not exceed 20" in height

### General Requirements For Primary Sign Design:

The following requirements apply to all tenant signs:

1. Imaginative signs utilizing a variety of materials are encouraged. Adaptation of current sign practices may be necessary in order to comply with these criteria.
2. Sign shop drawings for all signs, logos and graphics visible from the common area are to be submitted to the Landlord for final approval prior to fabrication/installation.
3. Sign wording is limited to the Tenant's trade name and shall not include specification of merchandise sold or services rendered, regard-less of the

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Tenant's legal name. Corporate crests, logos or insignia may be acceptable pending the Landlord's approval and provided they are part of the Tenant's name.

4. One sign is permitted per store frontage for lower level Tenant. Tenants occupying corner spaces may utilize one sign per elevation with a maximum of two (2) signs, or one sign on a diagonal corner.
5. Two (2) signs are permitted per store. Frontage for upper level Tenants, 1) below 12'-0", 2) above 17'-0". Final location to be determined by Landlord.
6. Signs shall be designed as an integral part of the storefront, with letter size and location proportional to the overall storefront design, and in compliance with design district criteria
7. Signs may project as shown in storefront conditions.
8. Sign height above floor: bottom of sign to be A.F.F. 9'-0" minimum.
9. Letter size for lower level Tenants: proportional letters required; 18" maximum leading capital, 12" maximum following lower case letters. All capital letters, then 16" maximum.
10. Letter size for upper level Tenants: sign below 12'-0" -letter size (same above); sign above 17'-0"- letter size 24"max leading capitol, 18" max following lowercase. All capitol letters then 22" max
11. Letter dimensions of greater proportions may be considered if, in the Landlord's opinion, the sign design is of exceptional merit and archi

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- tectural quality.
- 12. Signs are to remain on during shopping center business hours. Signs are to be controlled by a time clock and must be on a separate circuit from other lighting.
- 13. Advertising placards, banners, pennants, names, insignia, trade-marks and other descriptive material may not be attached to the storefront or glazing.
- 14. Backlit components must be contained wholly within the depth of the letter. Maximum brightness may not exceed one hundred foot-Lamberts.
- 15. No exposed raceways, crossovers, conduit conductors, transformers, etc. are permitted.
- 16. High quality fabrications are required. Hums, flickers and light leaks are not permitted. Attachment devices, bolts, clips, threaded rods, fasteners, tubes, raceways, conduit, and other mechanisms are to be concealed. All labels must be away from public view.
- 17. Signs must comply with all codes and regulations, must bear the U.L. label, and must have current sign permits.
- 18. Storefront signs are to state the store name and/or logo as stated on the Lease, and may not advertise or list items sold.
- 19. Tenant may use Landlord bulkhead for lateral bracing only.
- 20. Threaded rods or anchor bolts shall be used to mount sign letters spaced out from background pane. Angle clips attached to letter sides will

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- not be permitted. All bolts, fastenings, and clips shall be of hot-dipped galvanized iron, stainless steel, aluminum, brass or bronze, and no black iron materials of any type shall be permitted.
21. PK Housing (or other U.L. approved insulating sleeve approved by Landlord and local building codes) is required for all through wall penetrations and must be indicated on the sign shop drawings.
- Requirements For Exterior Signage:**
- Individual reverse channel letters will be the only sign type acceptable for all exterior Tenants.**
- Sign lettering shall be no more than 24" for major restaurants and no more than 20" for retail Tenants.**
- Tenant is limited to the following lettering colors; metals are considered a color. (This is not required for existing restaurants or majors restaurants).**
- White
  - Red
  - Yellow
  - Stainless/Brushed Aluminum
  - Black
- PLEASE NOTE City will not approve anything other than what has been specified above.**
1. All metal letters shall be fabricated using full-welded construction.
  2. The sign contractor on drawings submitted to the Landlord shall indicate location of all openings for

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- conduit sleeves and supports in sign panels of building walls. Sign contractor shall install signage in accordance with the approved drawings.
3. Tenant's sign contractor shall repair any damage to any work caused by his work.
  4. Tenant shall be fully responsible for the operations of Tenant's sign contractors.
  5. All sign installation will be coordinated with the Landlord prior to initiation of any work by the Tenant and/or his subcontractors.
  6. Tenant may install on its Mall storefront, if required by the US Postal Service, only the numbers of Tenant's street address and only in such location as Landlord shall specify. Landlord's Tenant Coordinator shall also specify size, type and color of numbers.
  7. Tenant shall remove and make "like new" any and all areas where their inlaid logo or name exists when the Leased Premises is vacated.
- Primary Signage Design:**
- The zone for Tenant's primary signage is located directly above the entry portal. Optional locations are located immediately adjacent to the entry above the display window. The following are sign types that are encouraged:
1. Reverse channel (halo letters) minimum of 3" deep and must be projected from the background.
  2. Consideration will be given to internally illuminated sign housings having unique shapes with letters routed out and formed letters protruding

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- beyond the routed out letter.
3. Edge-lit, sandblasted glass (with a continuous light source)
  4. Cast metal letters, raised or flush with fascia surface
  5. Gold leaf on glass or stone
  7. Silk-screened glass or metal panels
  8. Indirect illumination on non-internally illuminated signs (artisan type panel signs).
  9. Metal black letters lit (halo effect) with warm white light (3200k - 3500k). Letters must be a minimum of 6" in depth, and must be projected from the background with one inch spacers.

**Alternate Signage - Storefront Window Signs:**

If the Tenant wishes to provide additional tenant identity, it is to be located at the pedestrian level on the inside face of the storefront glass.

1. Storefront window signs may include either the Tenant's logo, name and website address.
2. Glazing signs are to be translucent (similar to frosted glass), reverse-reading and applied directly to the interior of the glass surface.
3. Tenant graphics on storefront glass shall be computer cut flat vinyl graphics (text/letter/logos)
4. Maximum allowable area of signage is subject to Landlord's review and approval.
5. Tenant graphics/logo will be limited to a maximum of three (3") inches in height.

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**Threshold Signs:**

In addition to storefront signs, Tenants are encouraged to incorporate signs into their entry way flooring. Landlord will review threshold signs on an individual basis.

1. Threshold signs are to be graphics comprised of logos, crests and accent.
2. Finish is to be flush with adjacent materials and consistent with entry flooring quality.
3. Recommended materials are wood, tile, stone, metal and terrazzo inlays.
4. Not to extend beyond their lease line into the Center.

**Awning Signage:**

1. Awning signage may be considered as the main Tenant's identification at the sole discretion of the Landlord.
2. Additional signage in addition to the Tenant's main identification signage is subject to the sole discretion of the Landlord.
3. Signage may occur on the valance of the awning and may be painted or silk screened in a contrasting color.
4. Wording shall be confined to Tenant's name only.
5. Logos are highly encouraged. Symbols applied to awnings provide a highly effective method of
6. The lowest point of the awning or shade shall be a minimum of eight feet (8'-0") above the finished floor. It is the designer's responsibility to ensure that awnings conform to all applicable codes.

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1. Flashing, scintillating, moving, sequencing, audible or odor producing signs.
2. Paper, cardboard and Styrofoam signs.
3. Credit card and advertising placards, decals, stickers or trademarks.
4. Manufacturer labels.
5. Carpet or rubber entry mat signs.
6. Internally illuminated awnings.
7. Other signs deemed unsuitable by the Landlord.
8. Signs employing unedged or uncapped plastic logos or letters with no returns and exposed fastenings.
9. No simulated materials (i.e., wood grained plastic laminates, Zolatone etc.) or wall covering permitted.

**Sign Area Calculations:**

Sign area calculations shall be made by circumscribing a "box" around the main body of the sign. All signage shall conform to the following requirements:

1. Area of the sign shall be calculated by;
  - Store footprint or "Leaseline" width multiplied by 2/3 equals the MAXIMUM sign area in square feet.

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7. Materials such as Pana-flex, plastic or other vinyl materials shall not be permitted.
8. Awnings shall be cleared and maintained in good condition at the sole expense of the Tenant's.

**Blade Sign:**

All Blade sign materials must be consistent with the design theme, enhancing the storefront and evoking a positive retail image. Signs must be imaginative, well integrated, and constructed of quality materials.

The final design of blade sign including shape and color, fabrication technique and installation, are to be by the Tenant subject to Landlord's approval. Submit materials, signage size, mounting location, and color schemes.

The landlord reserves the right to disapprove any sign that is not compatible with these criteria:

- Where indicated and approved by the Landlord, Tenant may install one double-sided, externally illuminated sign per store.
- The maximum letter height is 6" and should be dimensional
- The maximum panel size shall be three square feet (3' sq ft)
- The maximum thickness shall be two inches (2")
- Tenant logos or images associated with their store should be used as part of the blade sign design.

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- The material selection, its method of application, and its detail construction shall be consistent with the storefront design and the Tenant's overall design character.
- Blade signs shall clear a minimum of nine feet (9') from the finished walkway and project no more than three feet, zero inches (3'-0") from the Tenant's storefront.
- Blade Sign shall be located under tenants storefront awning or canopy.
- Approved materials for the blade sign are; carved wood, painted wood or steel, torch cut steel, brass.
- The blade sign bracket design should be compatible with the Tenants storefront and signage.
- The attachment of the blade sign bracket must be reinforced by the installation of fire-treated wood blocking during store construction. These details must be shown on the sign and store construction drawings.
- Sculpture or raised graphics recommended for a 3-dimensional design

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1. Internally illuminated plexi-faced channel letters.
2. Vacuum-formed or injection-molded plastic signs.
3. Cabinet or standard “can type” signs with illuminated translucent backgrounds and silhouetted letters.
4. Exposed skeleton neon applied directly to fascia element.
5. Temporary or ‘sales’ signs attached to storefront.
6. Freestanding tripod signs.
7. Flashing, scintillating, moving, sequencing, audible or odor producing signs.
8. Paper, cardboard and Styrofoam signs.
9. Credit card and advertising placards, decals, stickers or trademarks.
10. Manufacturer labels.
11. Carpet or rubber entry mat signs.
12. Internally illuminated awnings.
13. Other signs deemed unsuitable by the Landlord.
14. Signs employing unedged or uncapped plastic logos or letters with no returns and exposed fastenings.
15. No simulated materials (i.e., wood grained plastic laminates, Zolatone etc.) or wall covering permitted.

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**Sign Area Calculations:**

Sign area calculations shall be made by circumscribing a “box” around the main body of the sign. All signage shall conform to the following requirements:

1. Area of the sign shall be calculated by;
  - Store footprint or “Leaseline” width multiplied by 2/3 equals the MAXIMUM sign area in square feet.
2. Width of the sign shall be calculated by;
  - Dividing the overall sign area, by the maximum letter height.

**Sample Sign Area Calculation:**

1. Leaseline width at 25’-0”, times 0.667 = 16.68 square feet of sign area.
2. If the maximum letter height of 1’-6” is desired, it will be divided into the maximum area which yields a maximum width of 11’-1.5” by 1’-6” in height.  
  
 $25 \times 0.667 = 16.68$  (area of sign in SF)  
 $16.68 \text{ divided by } 1.5 = 11’-1.5”$

**PLAN SUBMITTAL GUIDELINES:**

**Drawing Preparation:**

Prior to Tenant preparing calculations, designs, construction drawings, specifications and material submittals (collectively referred to as Tenant’s Plans), which pertains to Tenant’s work, Tenant’s architect, contractor and engineers shall thoroughly familiarize themselves with all applicable building codes and all

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existing field conditions.

Tenant’s Architect and Sign Contractor shall make a physical on-site inspection of the premises to verify the “as-built” location, the applicable “zone condition” and physical dimensions of the premises. Failure to do so shall be at the risk and sole expense of the Tenant.

Within twenty (20) days after receipt of this criteria (unless otherwise noted), Tenant agrees to submit fully detailed and dimensioned scaled sign drawings prepared at Tenant’s expense.

Tenant’s sign plans shall be prepared in full knowledge of, and compliance with, all city, county, state and national ordinances, rules and regulations.

The sign design submittal is intended to acquaint Landlord’s Tenant Coordinator with Tenant’s basic design intentions for the tenant’s storefront/signage and to correct any conflict with the design criteria prior to commencing with construction drawings. Simplicity and restraint in material selection is important; however, the material selection, its method of application, or its detail of construction, should be consistent with the criteria contained in the Design Manual for the Mall.

**Review Process:**

Landlord’s Tenant Coordinator shall review and approve Tenant’s sign plans for conformance to the Center’s design criteria. Landlord’s approval shall not be deemed to certify that Tenant’s sign plans comply with building codes and shall not relieve Tenant of the responsibility to verify all job conditions including, without limitation, dimensions, loca-

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tions, clearances and property lines.

Landlord's Tenant Coordinator shall notify Tenant's sign company of the matters, if any, in which said sign drawings fail to conform to the design criteria contained within these criteria. Immediately after receipt of any such notice from the Landlord's Tenant Coordinator, Tenant's Contractor/Architect shall make the necessary revisions to the drawings as required to obtain Tenant Coordinator's approval and shall resubmit the REVISED sign drawings to Landlord for preliminary approval.

**Incomplete Submittals:**

Failure to provide the required information will be cause for return of the tenant's submission with no review.

**NOTE:**

*DRAWINGS PREPARED BY A CONTRACTOR WHO IS NOT LICENSED FOR THE DISCIPLINE IN QUESTION WILL NOT BE ACCEPTED; DRAWINGS RECEIVED VIA FACSIMILE WILL NOT BE REVIEWED. THIS IS DUE TO THE POOR IMAGE QUALITY OF THE TRANSMITTED DOCUMENTS.*

**Drawing Requirements:**

Tenant's licensed sign contractor shall submit Sign Shop Drawings, **PDF file only**, directly to Landlord's Tenant Coordinator, as instructed, for approval prior to fabrication of signage. Drawings must be fully detailed and dimensioned, and shall include, but not be limited to the following information:

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1. Elevation of the storefront including signage and graphics; showing all doors, architectural features, etc., and fully detailed/dimensioned sections and details through the storefront.
2. These fully detailed and dimensioned drawings shall be drawn to scale as noted:
  - Storefront Plan, Elevation and Sectional views at 1/2 inch scale.
  - Details of the Signage at 1/2 inch scale or larger.
  - Storefront Signage at 1/2 inch scale.
3. Letter style and typeface specifics.
4. Color and finish qualities of all portions of signage.
5. Material specifications and thickness.
6. Transformer specifications, including input and output voltage of transformers. PK housing, (or other U.L. approved insulating sleeve approved by Landlord and local building codes), is required for all through wall penetrations and must be indicated on the sign shop drawings. Wiring specifications.
7. Locations of service switches, access panels and transformers. NONE of these items shall be visible to the public from any portion of the Mall.
8. Neon tube specifications, including color and dimension (in mm) of tubes to be used.
9. Type of lamps.
10. Mounting hardware.

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**Sign Construction / Installation:**

1. The Tenant is responsible for all signs, permits, power sources, connections and installations.
2. All raceways, transformers, ballasts, P.K. housings, conduit, boxes, electrode boxes and other wiring shall be concealed from public view.
3. Exposed crossovers between letters or words are not permitted.
4. Metal sign materials, fastenings and clips of all types, shall be hot dipped galvanized iron, stainless steel or brass. Black iron materials of any type are not permitted.
5. Labels on exposed sign surfaces are not permitted, except those required by local ordinances. Any required labels must be inconspicuous.
6. All electrical sign components must be U.L. labeled.